Tribal Knowledge – What you need to know to get the most out of Practice Partner

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MIX 2012

Disclaimer

- I have never seen this presentation, which was originally given by Robert Pierce, MD
- Glee has done it, and will be available to keep me honest and on track, however he commented that if he did the full talk it would take about 10 minutes, total
- I learned a lot last night going over the slides with on-line help, but there are still things I didn't get.

Tribal Knowledge Agenda

- Features
- Utilities
- Practice Partner "Underground"

Tribal Knowledge Agenda

Assumes comfort with the basic system

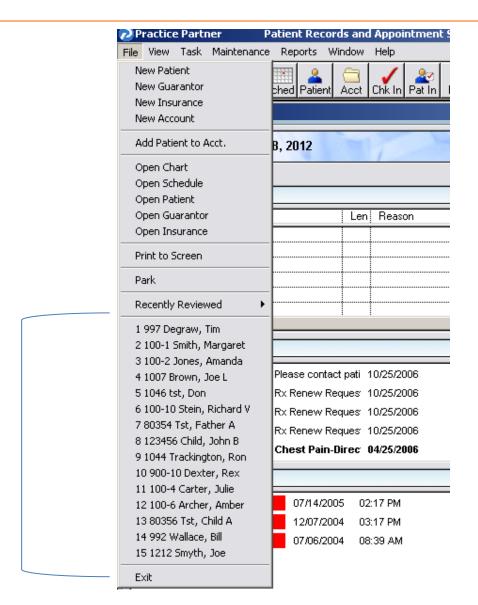




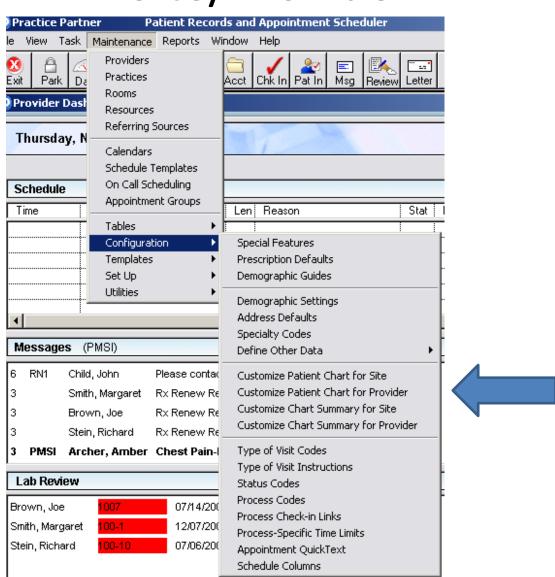
Features – General/Chart

- File -> most recent charts
- Customize chart by site or by provider
- Customize chart summary for site or by provider
- Patient messages section
- Add logos to printed charts Special Features,
 Records 4, Practice Maintenance, Records

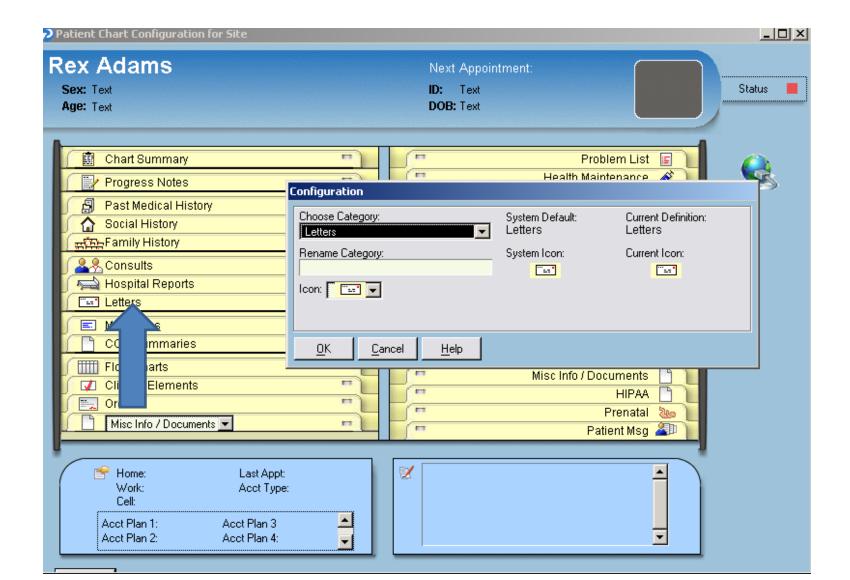
File -> Recent Charts



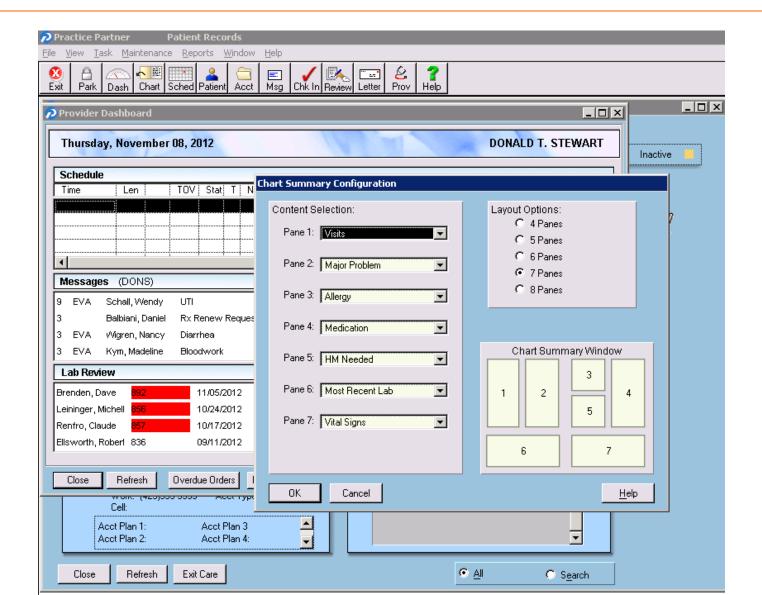
Customize Chart/Summary: Site/Provider



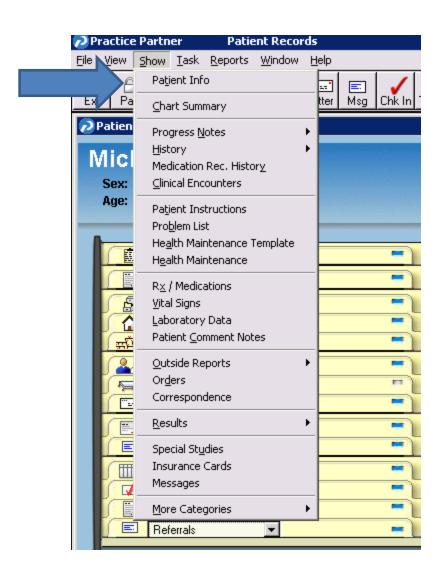
Customize Chart



Customize Chart Summary



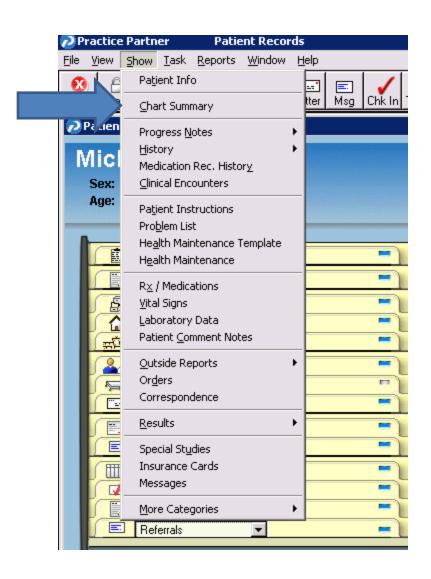
The Show Menu



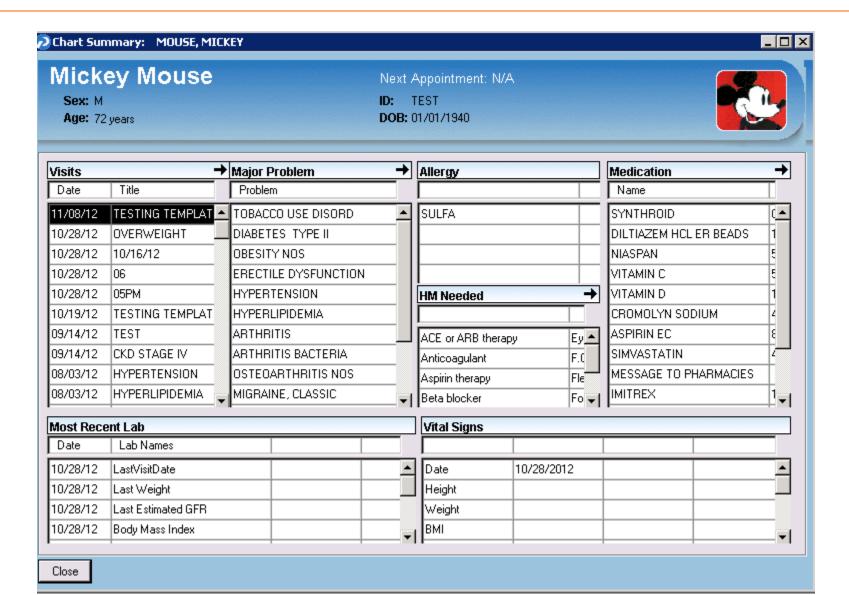
Show → Patient Info

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ars nart Summary	ID: TEST SSN: 111 Age: 72 Sex: M Birthdate: C Address: 12345 DISNEY LANE	17/01/1940 H	occount Type: OH: (425)555-4 usiness: (425)555-4		ce: 1
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orrespondence ow Charts	- Pharmacy Benefit Carriers				
inical Elements atient Instructions	Carrier Name	Account Plan	Carrier Plan Name	Group Number	Insured ID
Home: (425)555-5555 Last Work: (425)555-5555 Accl Cell:	Providers Usual: DTS STEWART Primary: DTS	Referral S ID JIMLEGI	Type Nam	e ett, Jim	
ot Plan 1: Acct Pla ot Plan 2: Acct Pla 	STEWART Close HM Aller	gies Co-pa	y Guarantor	Insurance	

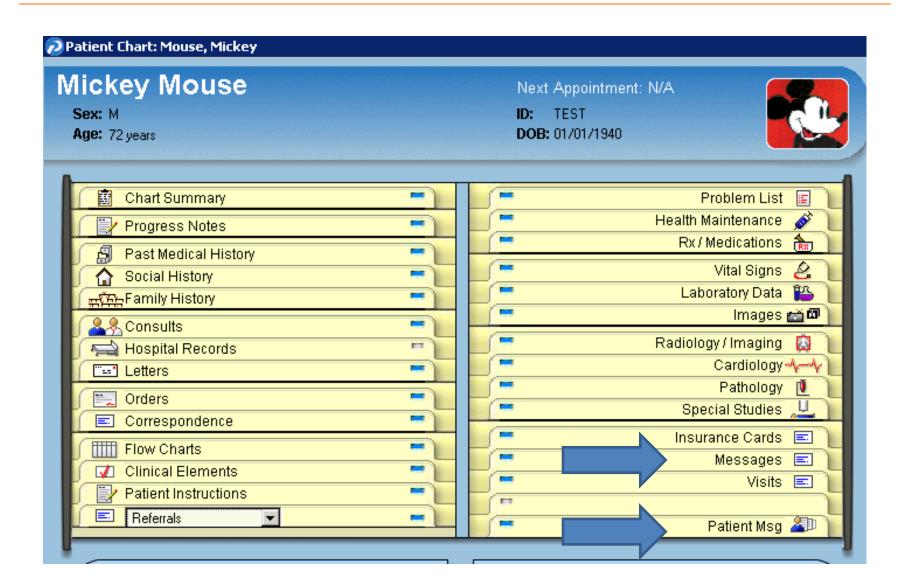
The Show Menu



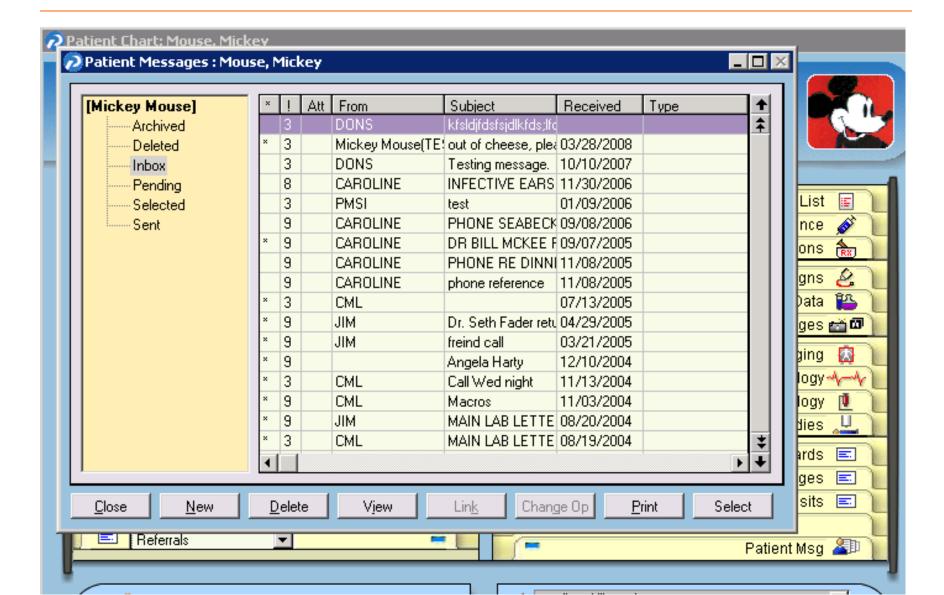
Show → Chart Summary



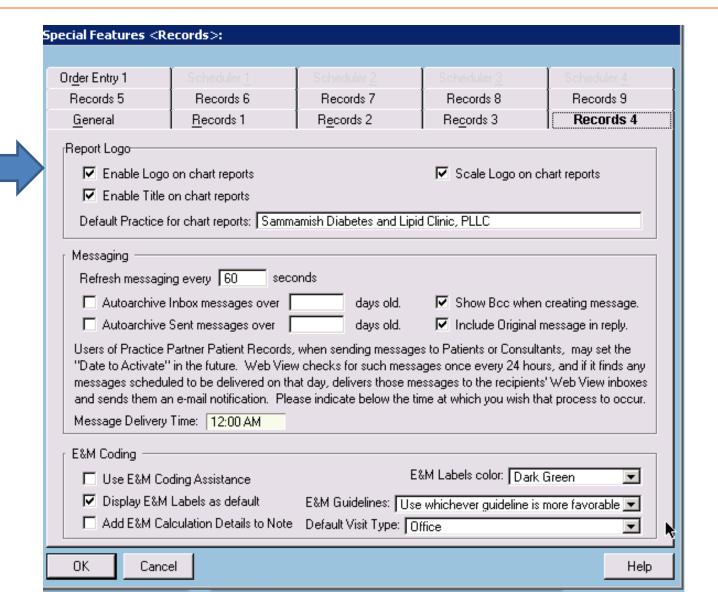
Messaging Sections in Chart



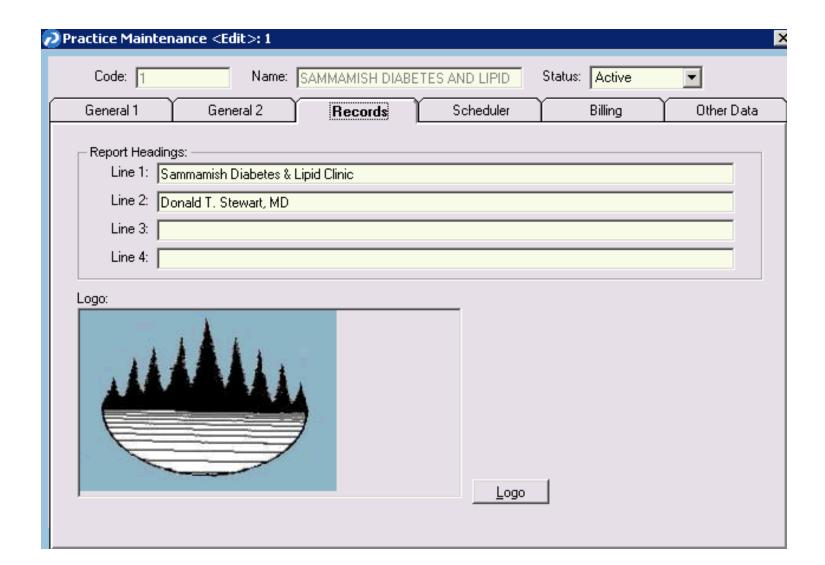
Patient Msg



Enable Logos



Where You Put the Logo



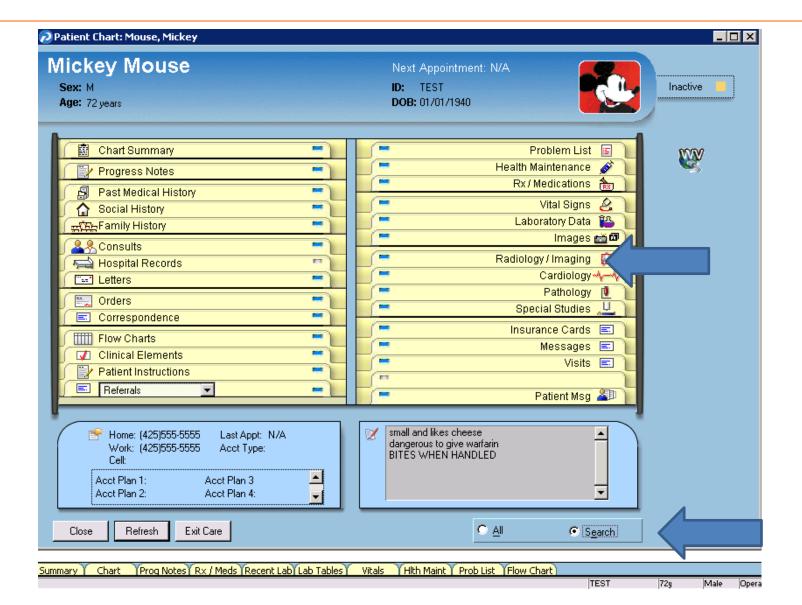
Features – General/Chart

- Auto-save notes, Special Features Records 3
- Search radio button/View -> List of Notes
- Knowledge Base
- Unsaved and Unsigned notes reports
- Missing PN reports

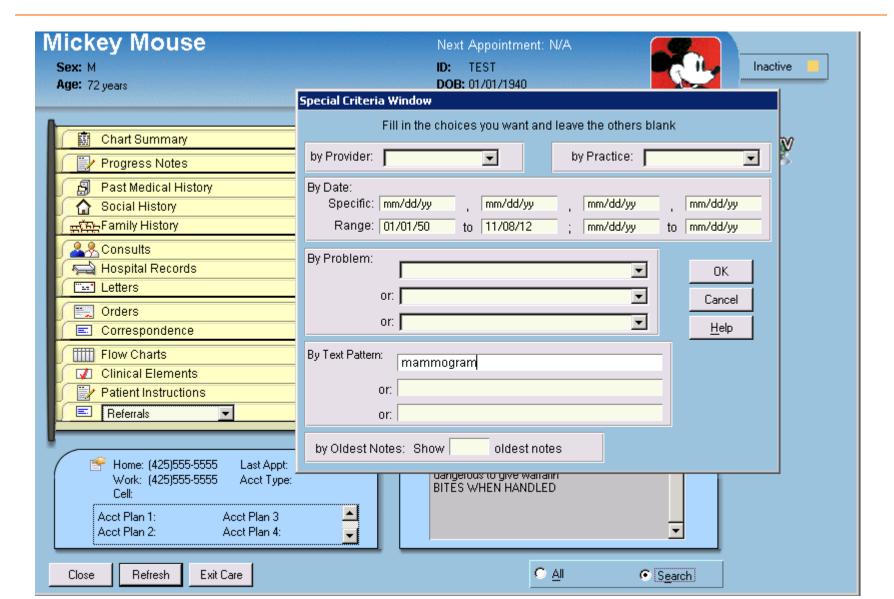
Auto Save Notes

Dr <u>d</u> er Entry 1	Scheduler <u>1</u>	Scheduler <u>2</u>	Scheduler <u>3</u>	Scheduler <u>4</u>
Records 5	Records 6	Records 7	Records 8	Records 9
<u>G</u> eneral	Records 1	Records 2	Records 3	Rec <u>o</u> rds 4
rAuto Save Notes				
_	Save of Progress Not	es.		
Auto Save Path:	14.45			
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Lab Review				
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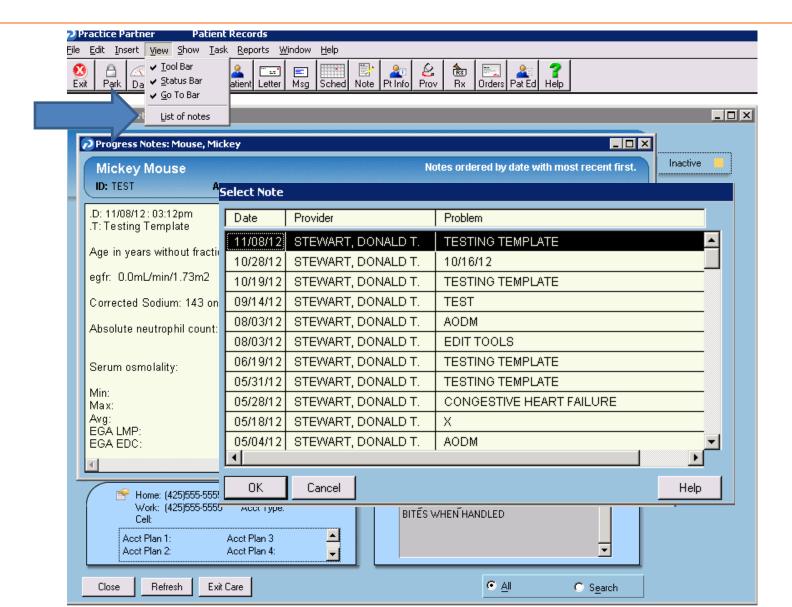
Search Radio Button



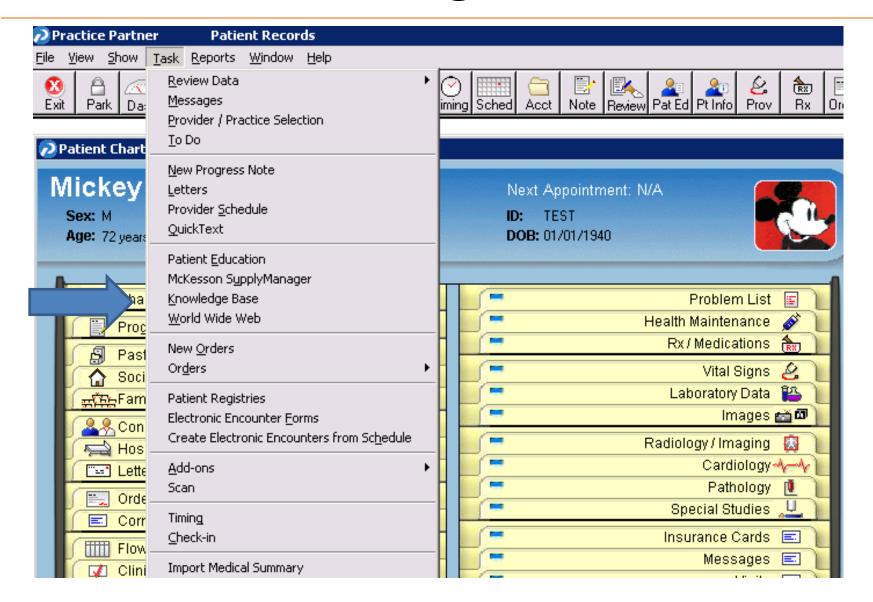
Special Criteria Window

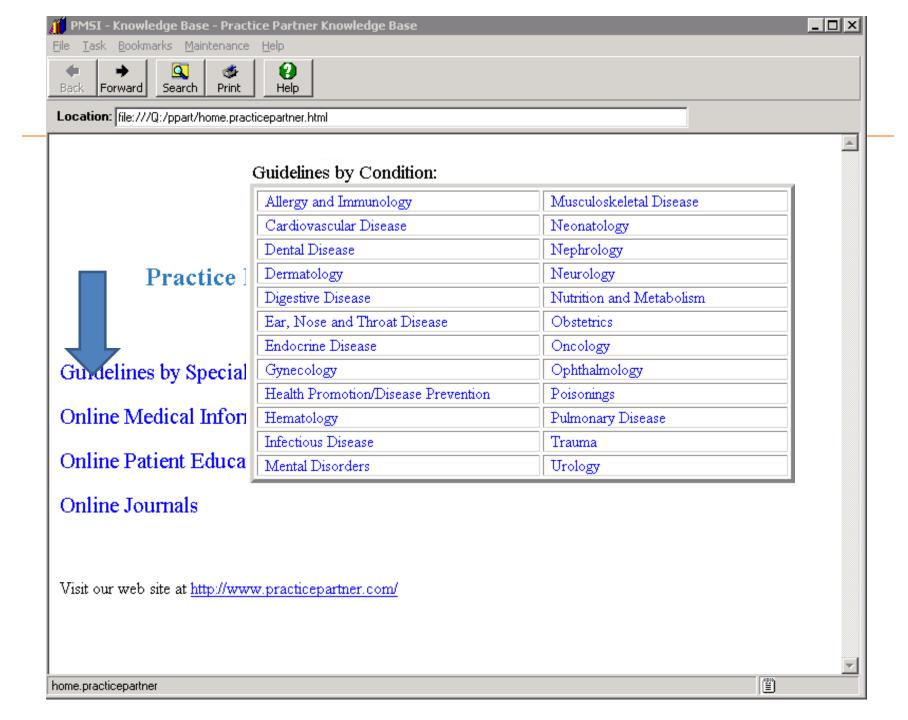


View → List of Notes

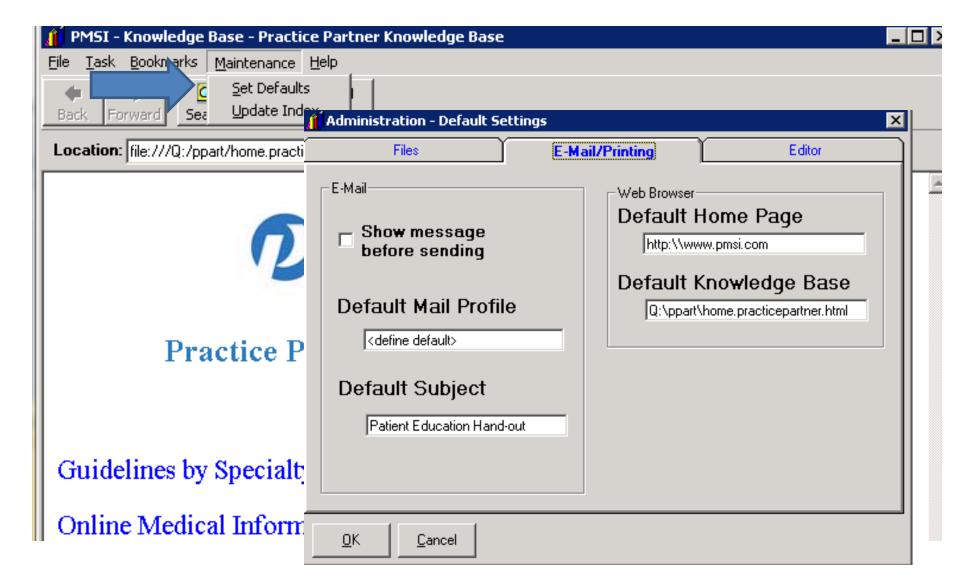


Knowledge Base

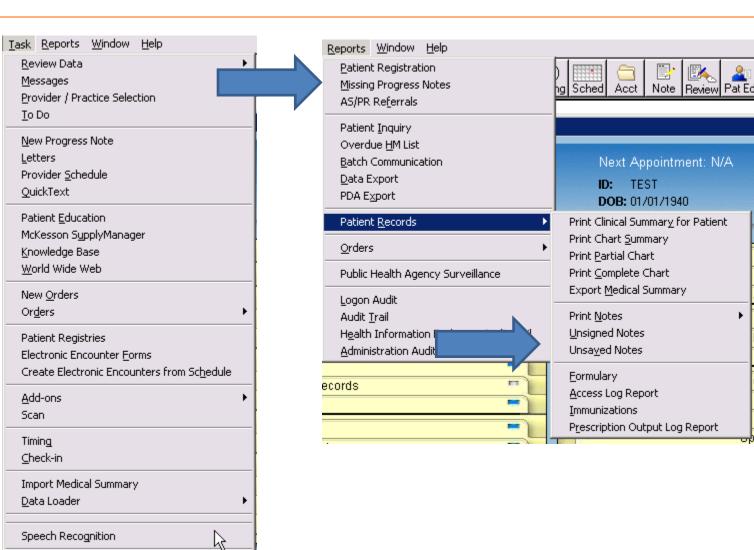




Knowledge Base Defaults



Unsaved and Unsigned Reports





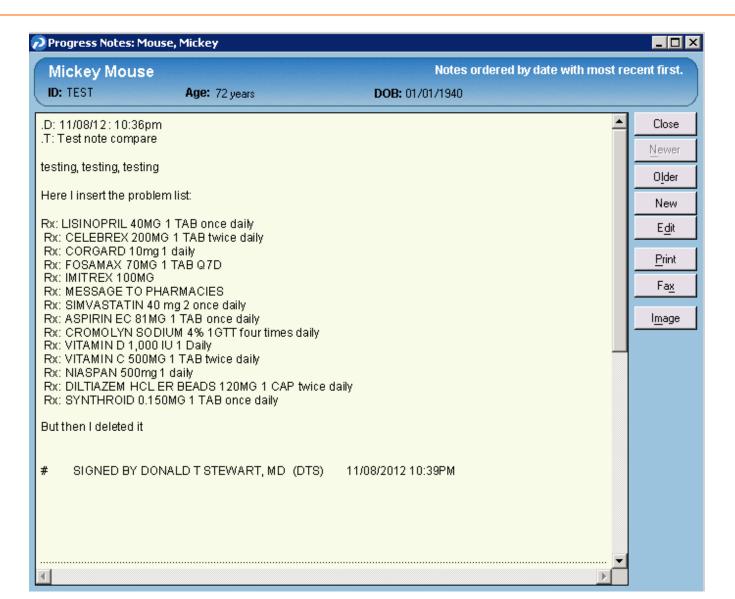
Unsaved Progress Notes

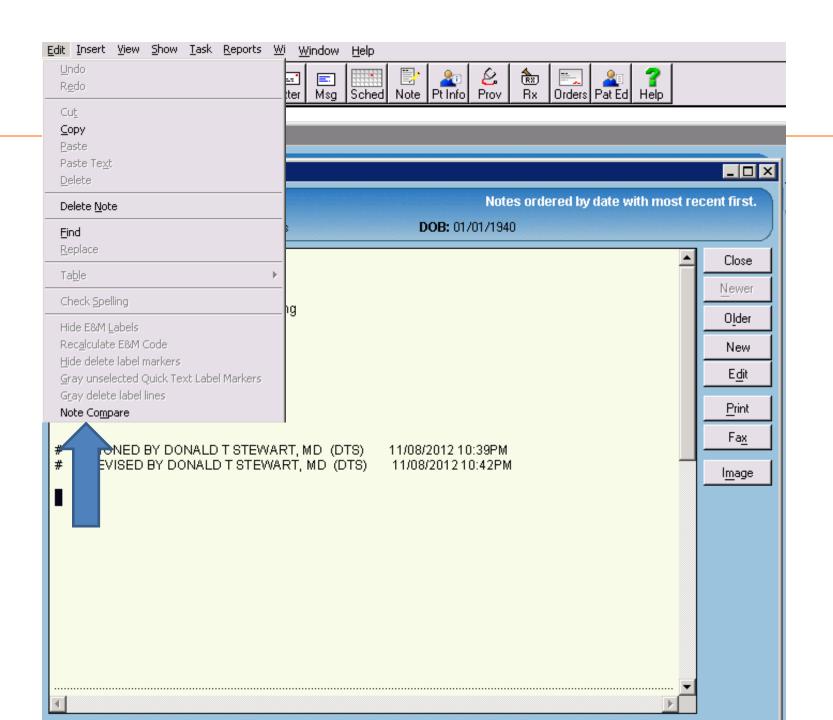
Auto-Saved Notes

Features – General/Chart

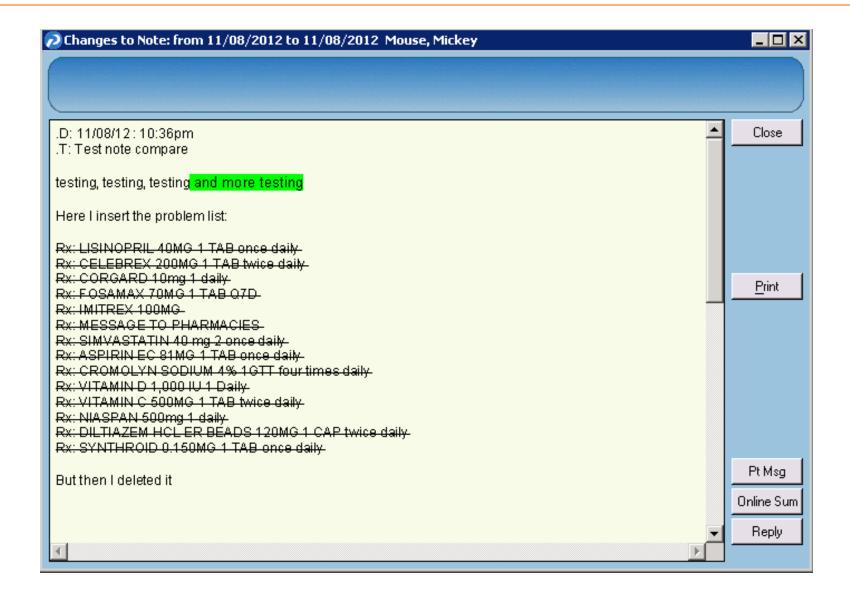
- Confidential Chart Tabs
- Note Compare/View -> Contributions
- Ordering templates (space as first character)
- Maintenance with chart open Dash ->
 Maintenance
- Windows tab carries a list of all open tiles/windows

Note Before Editing





Note Compare



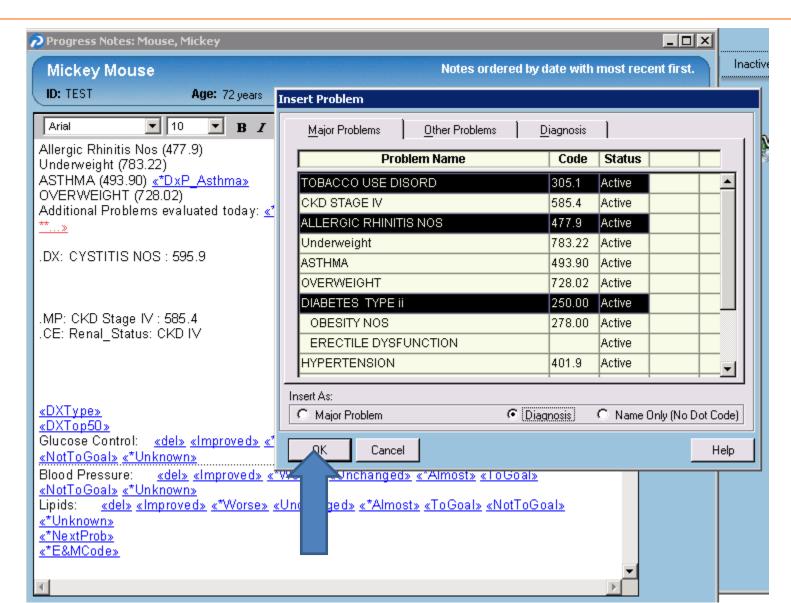
Features – Hotkeys

- F5: Sign a note
- F6: Insert template
- ESC: Close the note
- SHFT-F8, ALT-I-P: Insert Individual Problems
- ALT F7: Insert Quicktext
- ALT-0171: «
- ALT-0187: »
- Many others

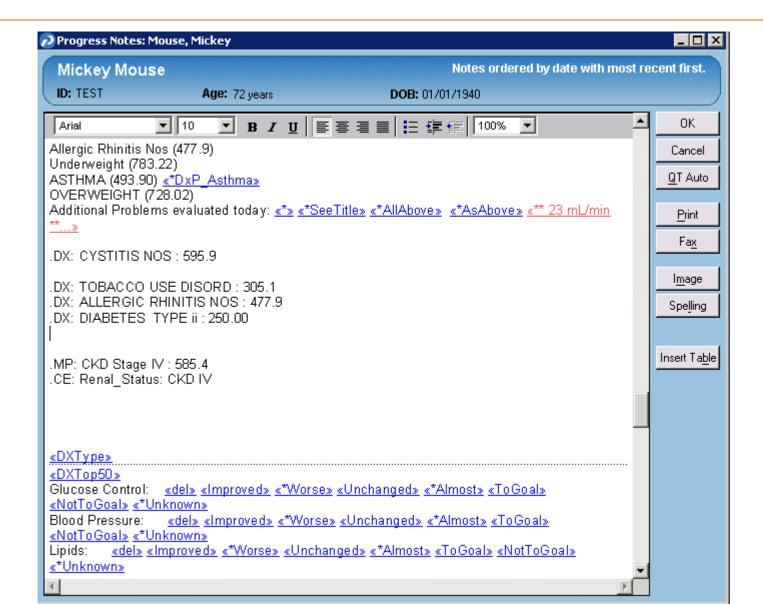
Features – Progress Notes

- Partial note markers
 - For uploading dictated text
- .CC: feature; use PRUtils setting to control whether signature is required when viewing
- Insert Individual Problems
 - SHIFT-F8 to bring up the individual problem dialog
 - SHIFT-select to multiselect
- Insert images into body of note
 - Insert Image from File dialog

Insert Individual Problem, Shift-F8



Three New Problems Inserted



Features – Progress Notes

- Finding old progress notes
 - Note lists
 - Search
- .K: dot code and associated QT
- Print Range Select Special Features, Records
 2

Features - Dashboard

- Note Status in Dashboard
 - Configuration -> Schedule Columns
- Bars active and actionable

Features – Problem List

- Problem ordering and outline
- Alternative lookups to Diagnosis and Procedure code master tables
- Default settings for diagnosis and procedure lookup on Special Features, Record 5

Features - Letters

- .ILR: dot code
- Page Setup Templates: Different header for 1st vs other pages; Images in header
- Omit signature lines and dot codes when printing letters, Special Features, Record 7

Features - Orders

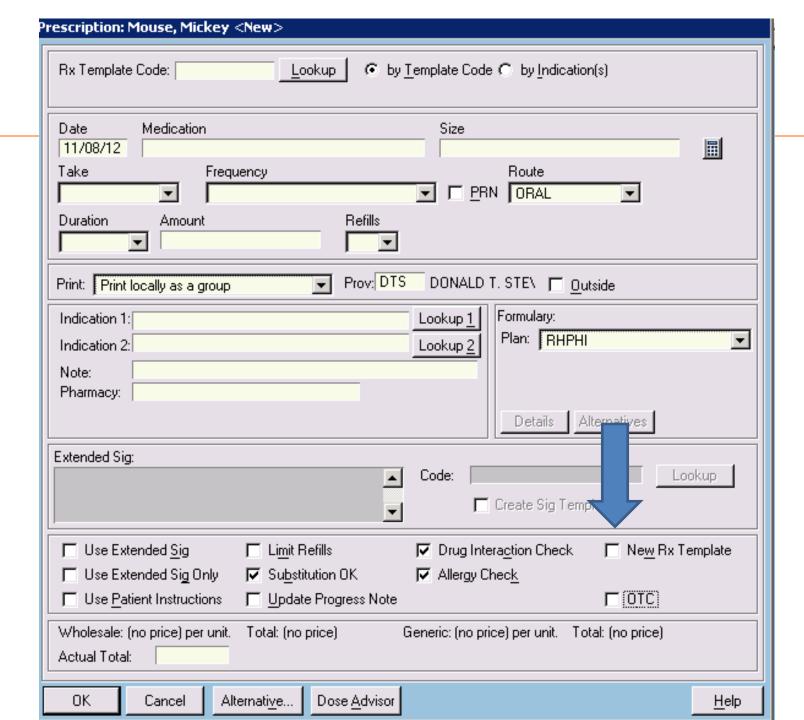
- Arrow Keys to expand and collapse order tree
- Order Entry Rule Files
- PPART.INI setting ShowAllPracticeOrders=ON

Features – EM Coding

- Defaults for 1995, 1997 or both for EM coding
- Add EM coding detail to the note
- .VT dot code = Visit Time

Features - Prescriptions

- Choose mandatory fields in Prescription defaults
- Check food allergies when checking allergies
- PPART.ini SubstitutionOKDefault
- TrackRxNumber=ON for output log report
- Rx templates "on the fly"



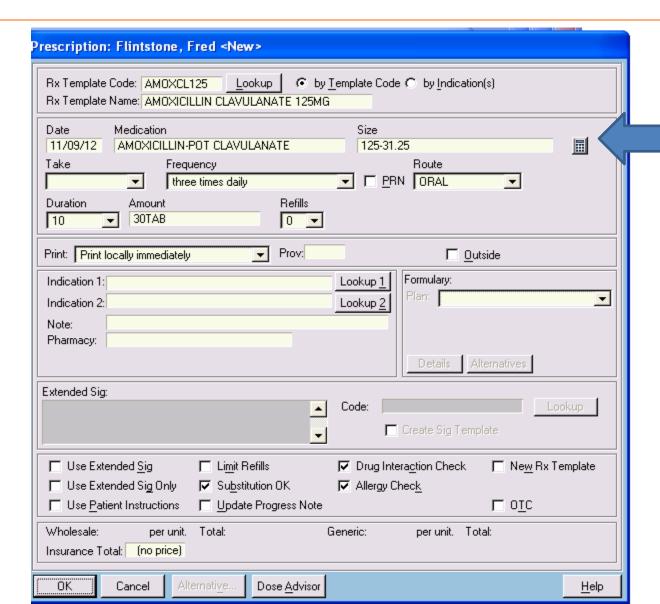
Features - Prescriptions

- Multi-renew
- .ALR: dot code and Allergies Reviewed feature
- .IAL2 dot code (shows last review date)
- On No Meds feature
- Prescription format file variables
 - %prov_signature (faxed Rx only)
 - %RxTracking
 - %prac_logo
- Uncheck allergy and DI

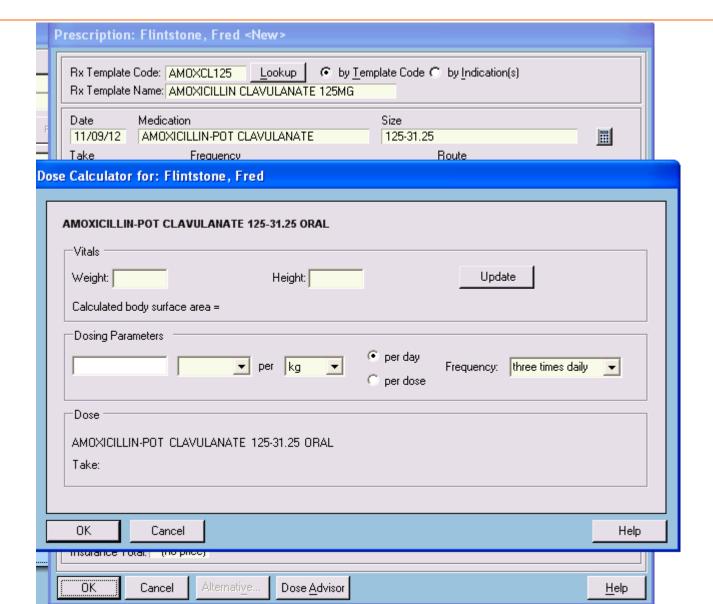
Features - Prescriptions

- Dose Advisor
- Dose Calculator
- Provider specific prescription configuration templates
- Add flag to medications screen
- PPART.INI
 ShowCoverageDetailsOnPrescriptionsDialog=ON

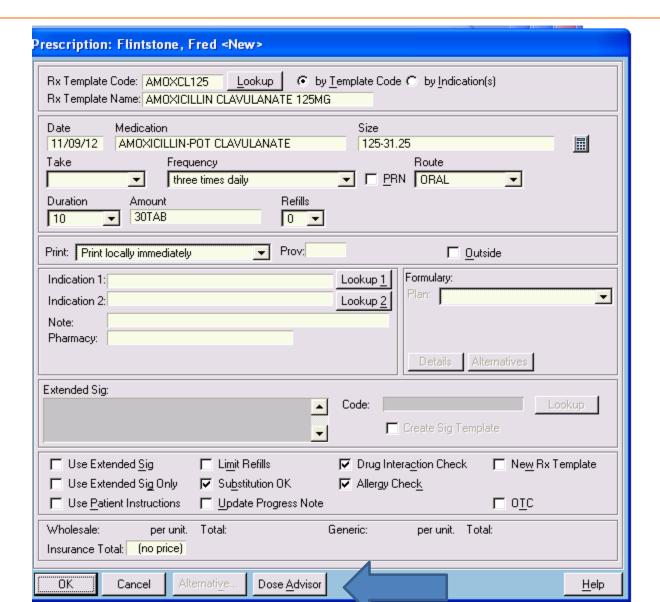
Dose Calculator



Dose Calculation



Dose Advisor



Features - Labs

- Recently reviewed
- High/low range table colors can be changed
- Creat clearance formula, Special Features, Records 7
- Select and Msg buttons in lab review
- Patient Comment button for WebView

Features – Health Maintenance

- Populate HM based on note titles Special Features, Records 6
- Populate HM based on CE and VS recording
- Populate HM based on synonyms
- Info file is a link that will open when a HM item is double clicked

Features – Health Maintenance

- HM_DATE and COUNT in HM Rule files
- PPART.INI settings for [Scan]

Features - Messages

- .ILR: dot code
- Critical lab messages
- Message templates
- Message signature
- Titling will xref HM!

Features – System Security

- PRUtils settings
- Chart access controls
- Audit trail
- Audit reports

Utilities

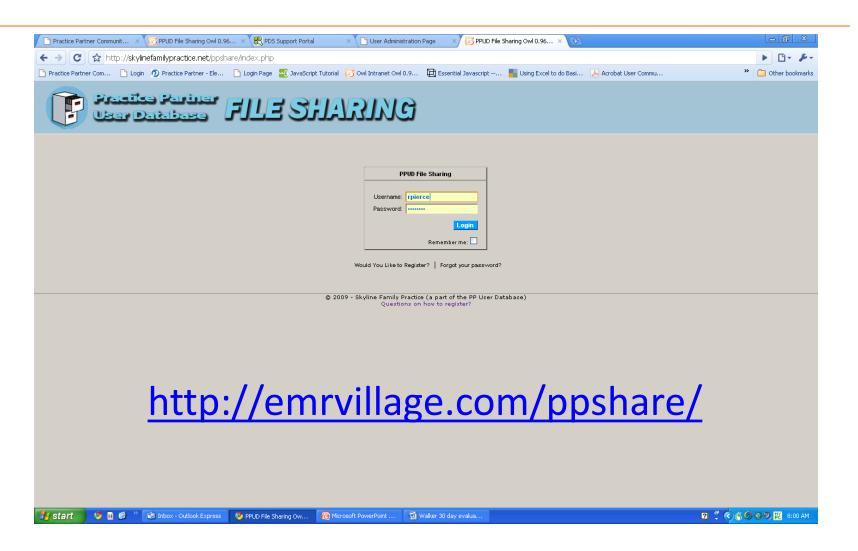
- Template Search and Replace
- Convert HM Maintenance
- Age Health Maintenance Template
 - UpdatePatHmAgeTemplates.exe
- Laboratory Data Conversion
- MRGTMPLW.exe
- ExportTemplates.exe
- Autoissue
- OrderDefSetup.exe

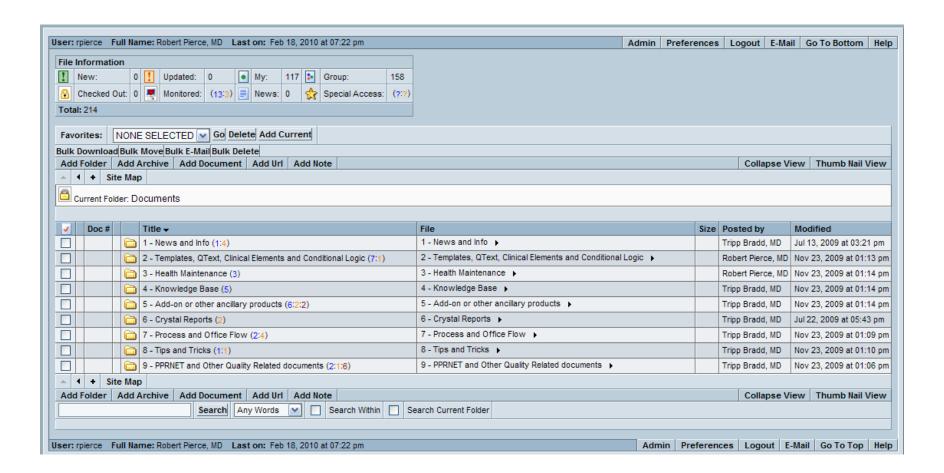
Other Resources – PP Underground

Disclaimer: Not supported by McKesson!



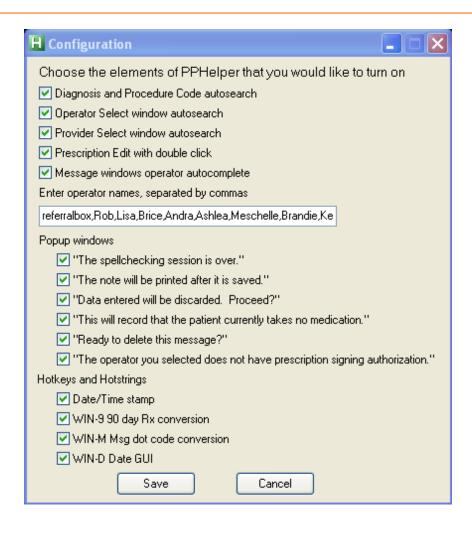






- Patient Handouts
- White papers
- Health Maintenance Rule Files
- Templates and Quicktext
- Growth Curves
- Macros
 - Macro Express
 - Autohotkey

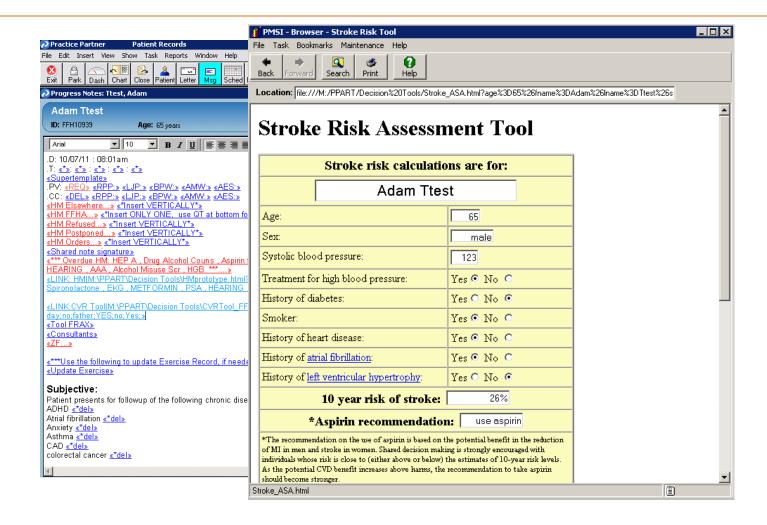
PPHelper



Other Resources – LINK Tools

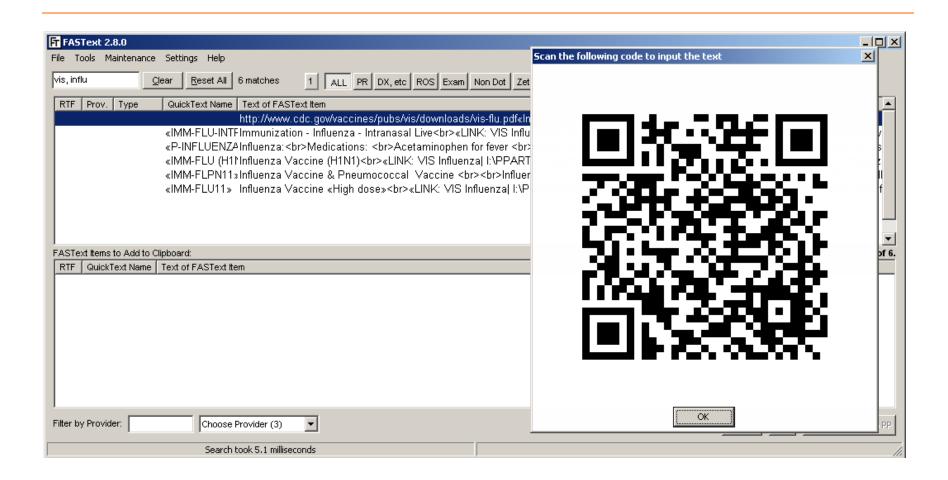
- Framingham Cardiac Risk score
- Framingham Stroke Risk score
- BMI Percentiles
- Pediatric BP assessments
- OFC Percentiles
- FRAX
- Gail Breast Cancer

Framingham LINK Tool





FASText



Tribal Knowledge – Getting the most out of your EHR

Questions?