After The Roll-Out

MIX / PPUG

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http://tinyurl.com/DTS-ATR

After the Roll-Out

Goals:

- Review the basic features of efficient computer use that are often overlooked as people focus on just getting data into the EMR
- Making better use of screen real estate
- Use keyboard shortcuts
- Using the Quick Access Tabs
- Graphing
- The List feature
- Auto Hot Key / Keyboard Macros

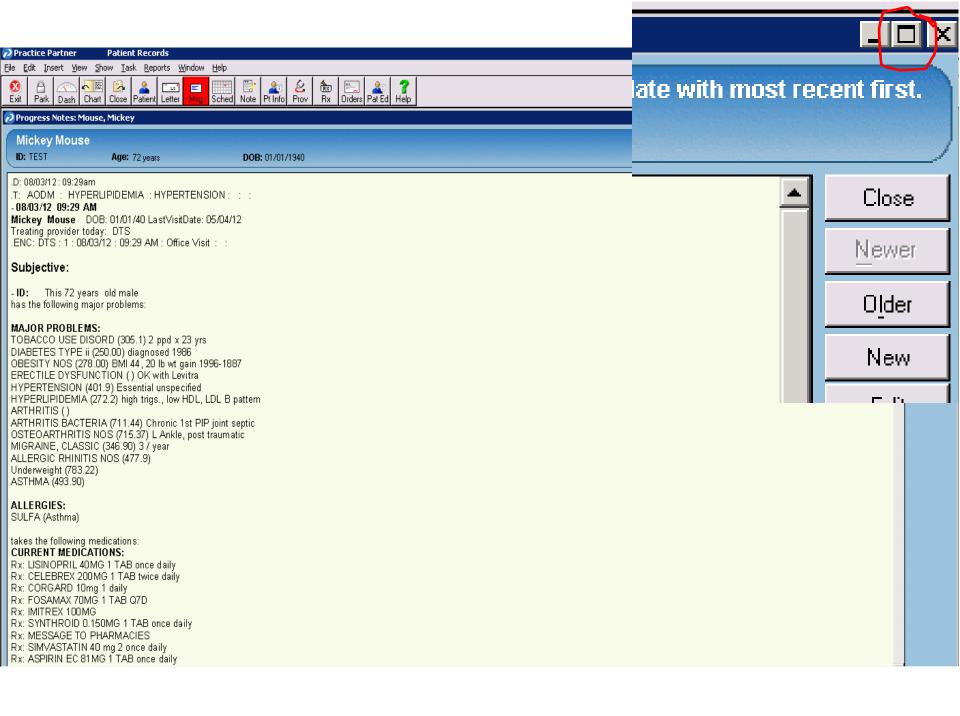
Make Better Use of Your Screen Real Estate

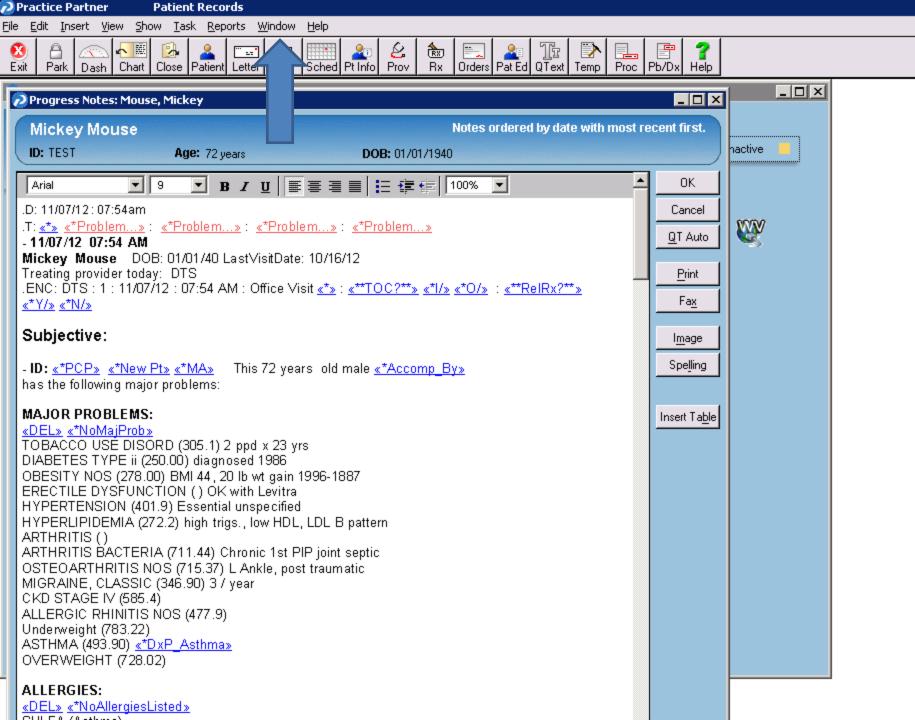
The first thing to do is to get more screens.

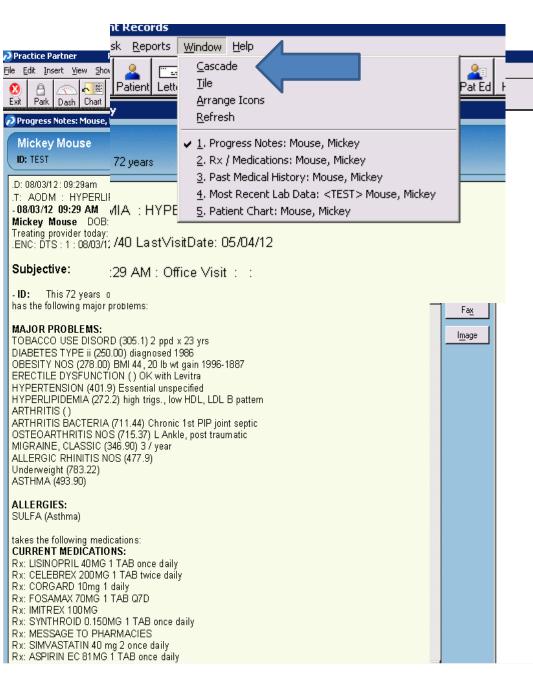


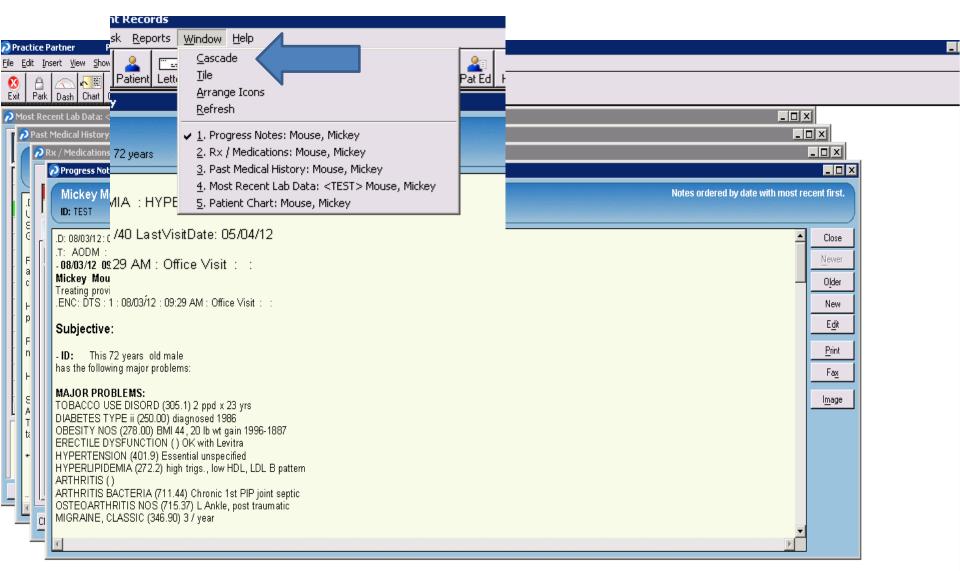
Make Better Use of Your Screen Real Estate

- Many users spend most of their time in Practice Partner in full screen mode, which is very limiting, especially if working on a note.
- You can toggle between full screen and partial screen by clicking on the "Square" button on the upper right hand corner of the window.

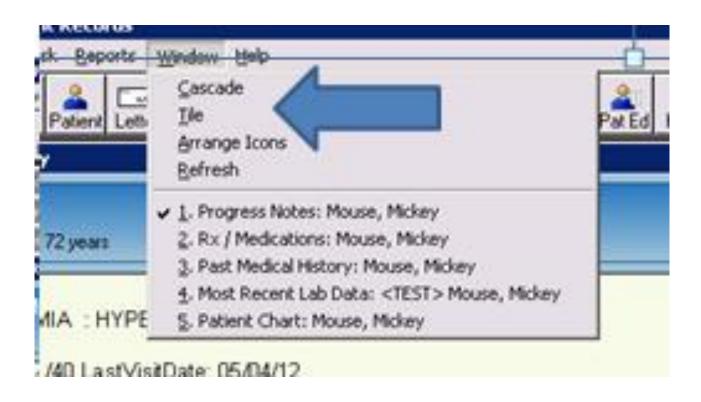


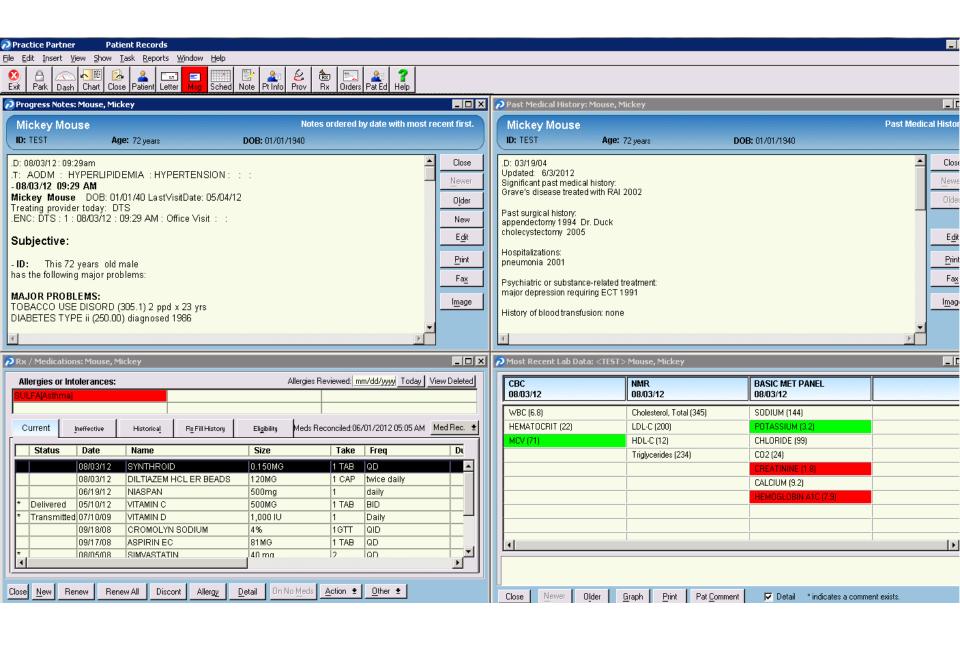






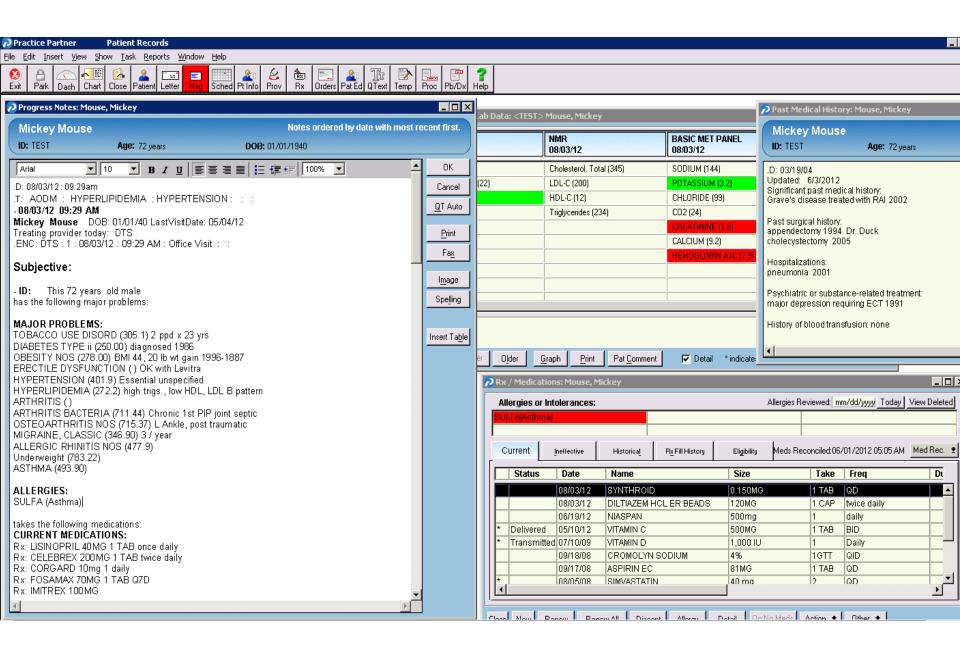
The "Tile" Selection





Even Better

- Arrange the windows how you like them.
- You can drag windows around by clicking on the title bar and holding down your L mouse button.
- You can resize windows by moving the mouse to the edge of the windows, waiting until you get the "double arrow" cursor, then left clicking and dragging the edge where you want.

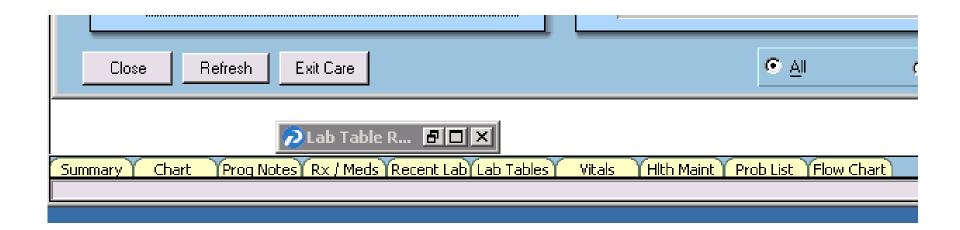


Multiple Windows – Summary

- Remember the Window menu choice (Alt-W)
 - Then you can cascade, tile, etc.
- Do not run windows in full screen
- Windows side by side make it much easier to work
- Use the Quick Access Bar at the bottom of the screen to open windows (especially Recent Lab, Lab tables, Prog Notes

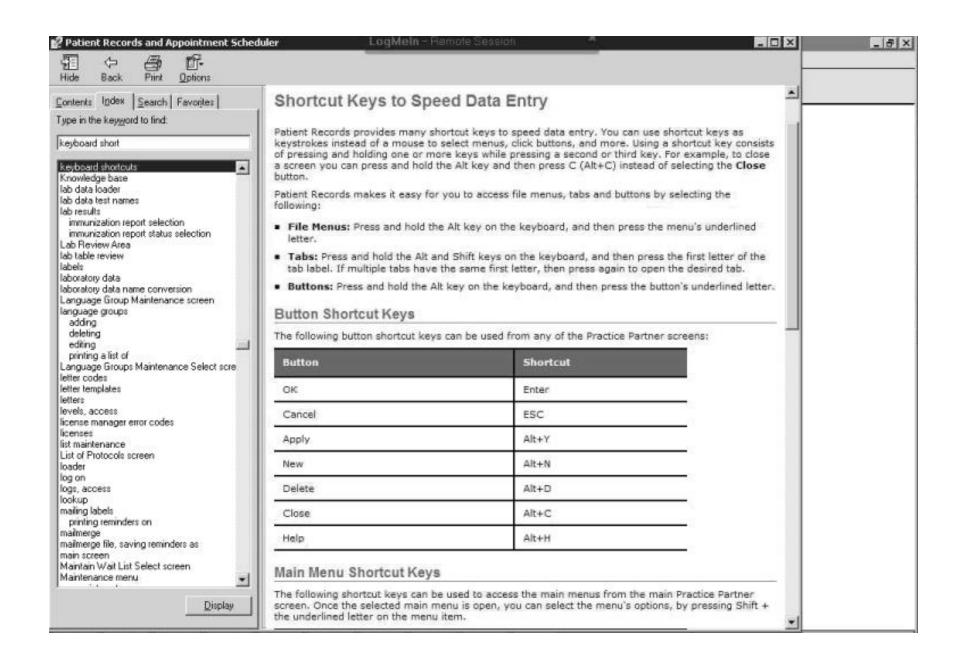
Use the Quick Access Tabs

 The tabs at the bottom of the screen are the fastest way to see the last progress note, most recent lab, or to bring up the underlying chart.



Keyboard Shortcuts

The most efficient way to use the system.



Basic Keyboard Shortcuts

- If you have text highlighted in a note:
 - Control-C will copy the text to the clipboard
 - Control-X will copy and delete the text
 - Control-B will make the text bold
 - Control-I will make it italic
 - Control-U will underline the text
- If you move the cursor somewhere else:
 - Control-V will insert the text in the clipboard to the location of the cursor.

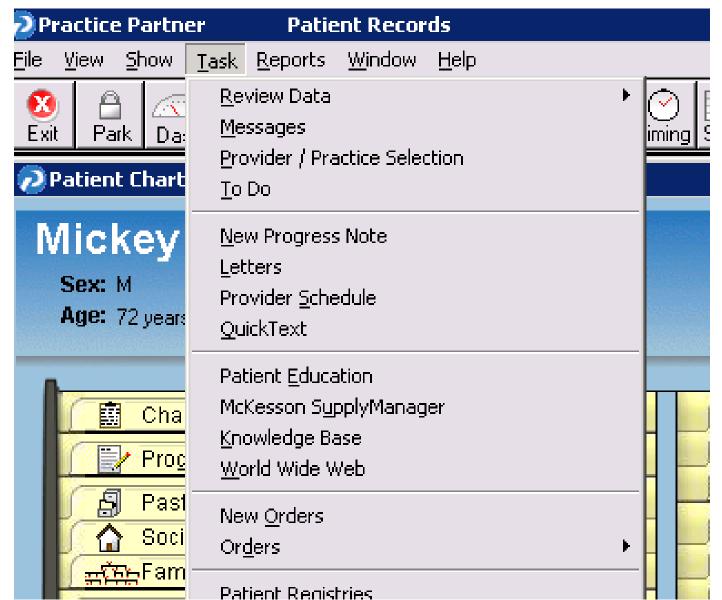
Cool Keyboard Shortcuts – Very Useful!

- If you make an error
 - Control-Z will undo whatever you just did
 - Control-Y will redo what you just undid
- To move around in a note:
 - Control-Home will move to the beginning
 - Control-End will move to the end
- To highlight the entire note
 - Control-A (for All)

The Alt Key

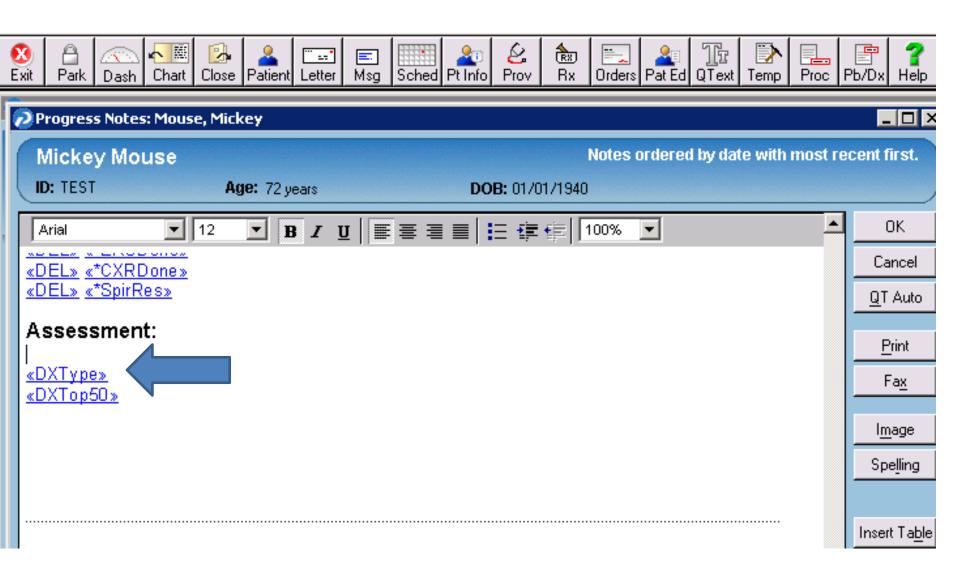
 If you can see a menu or a button that has a letter underlined, you can usually activate that button or menu by pressing the Alt key and the letter that is underlined. (Sometimes, you have to press the Alt key to see the underlined letters.) Once the menu has popped up, pressing underlined letters in the menu choices (usually without the Alt key) will activate these choices.

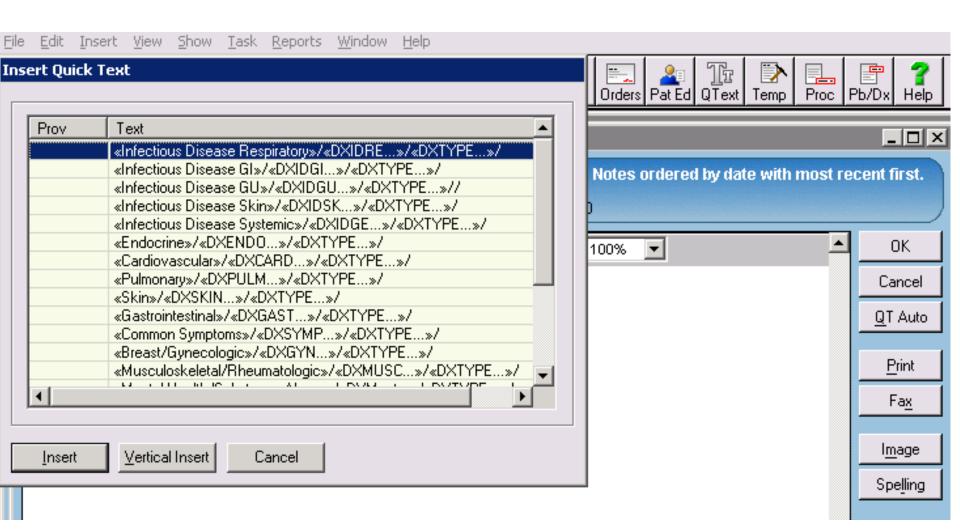
Example of Alt Key

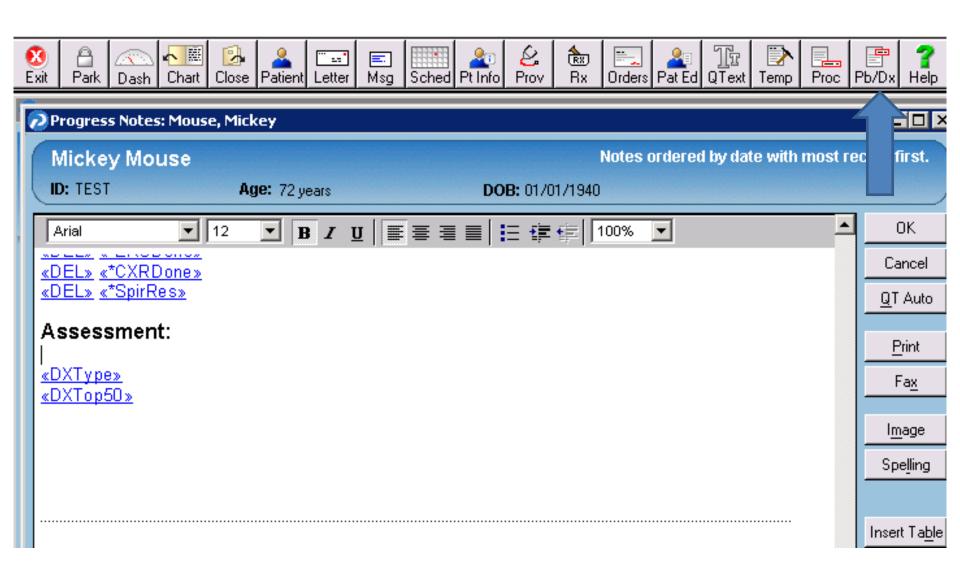


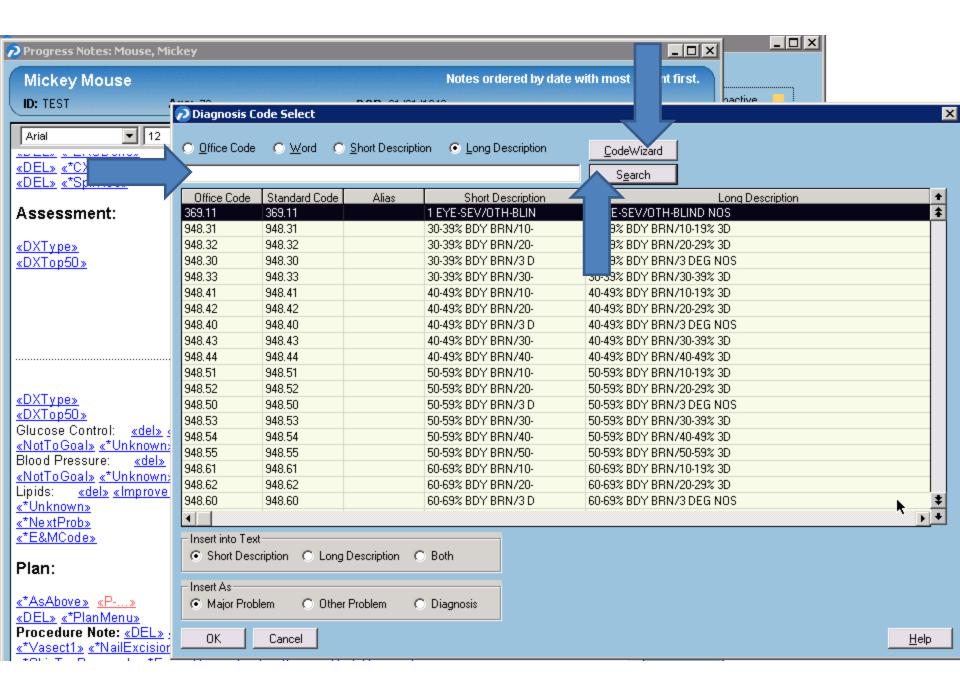
Importing Existing Patient Diagnoses

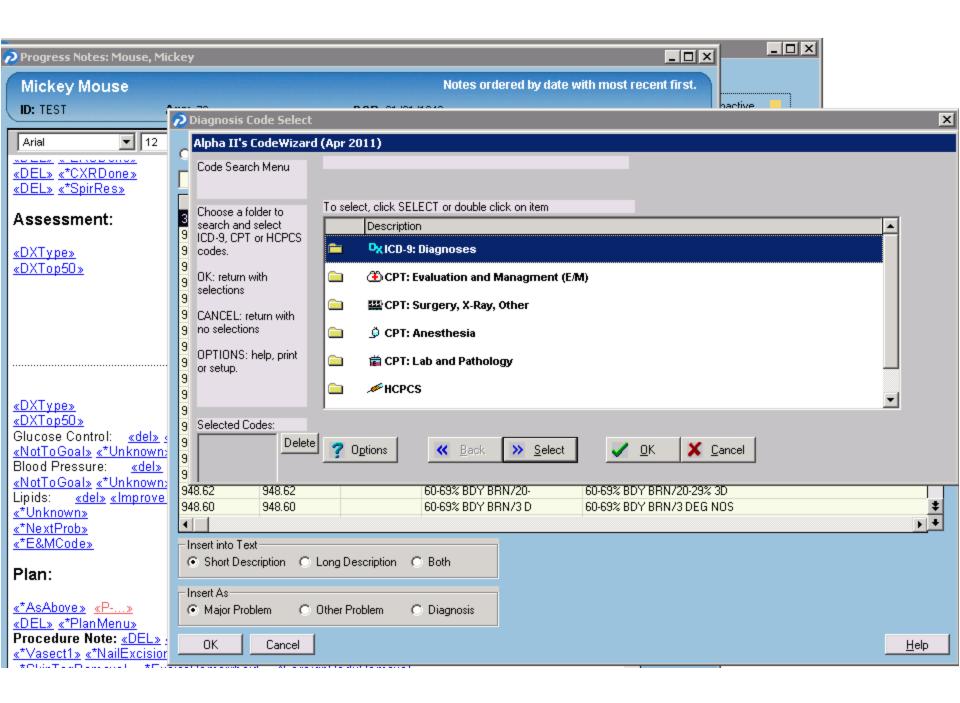
- One of the biggest complaints I hear from users is the trouble it is to enter diagnoses in notes
- We make pick lists, we can use the Diagnosis Code Select Window, or Code Wizard, but there are a lot of clicks
- The next few slides show what most people do

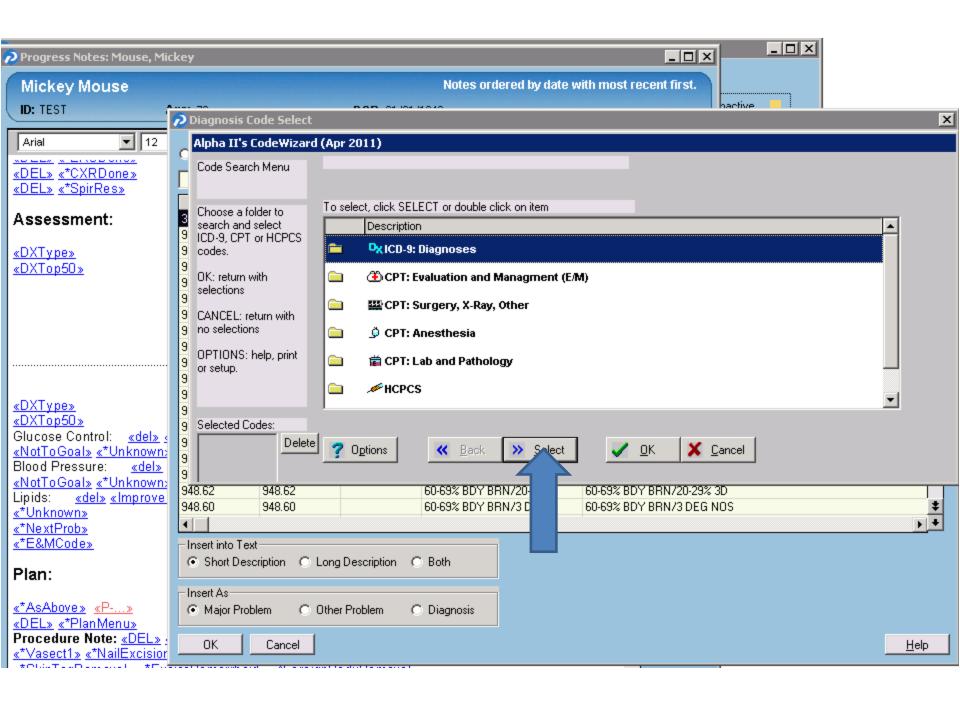


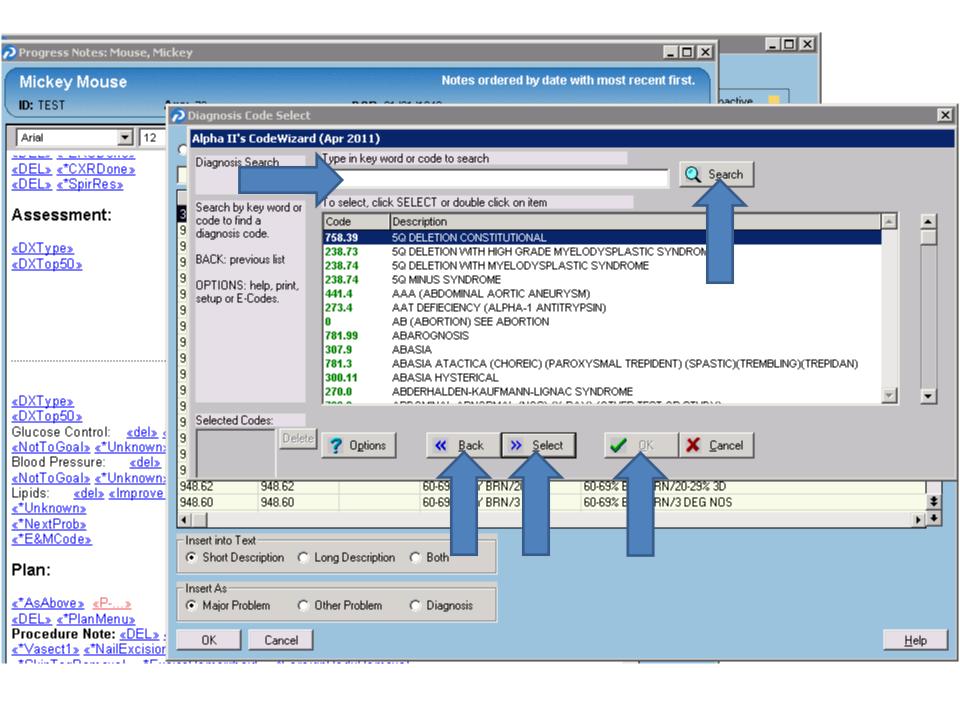






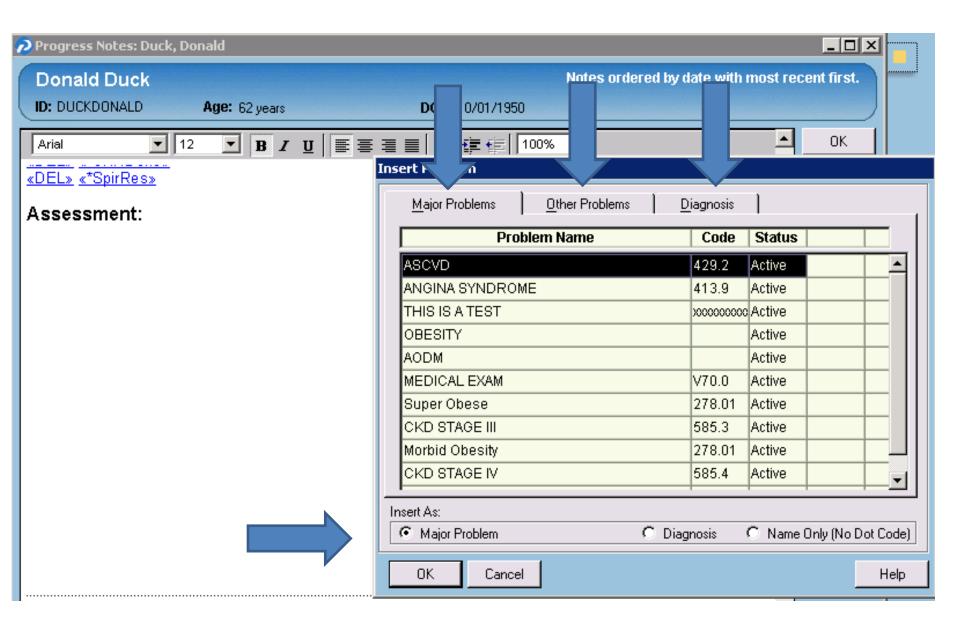


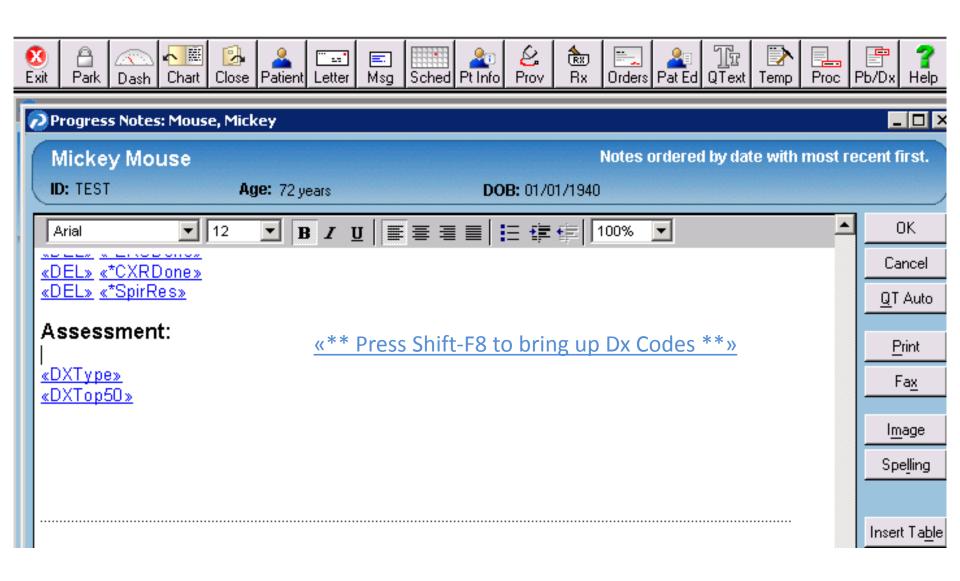




Inserting Existing Patient Diagnoses

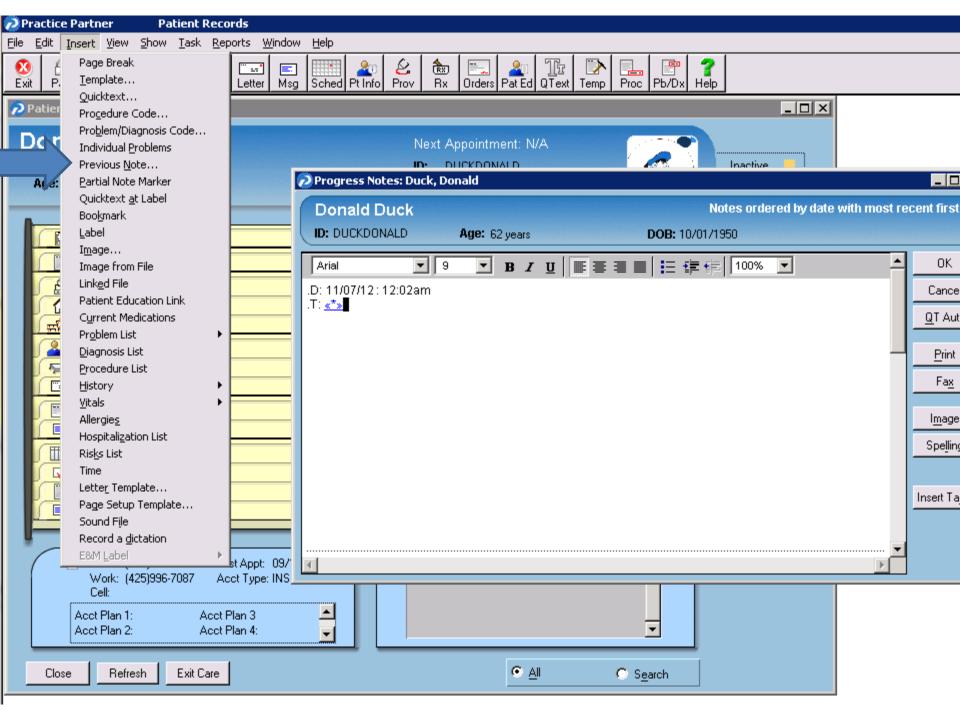
- This is one of the most commonly overlooked features of the system.
- In a note, you can add a patient's previously listed problems or diagnoses from the Insert Menu.
- The Keyboard Shortcut is Alt-I then P then Enter
- Shift-F8 does the same thing

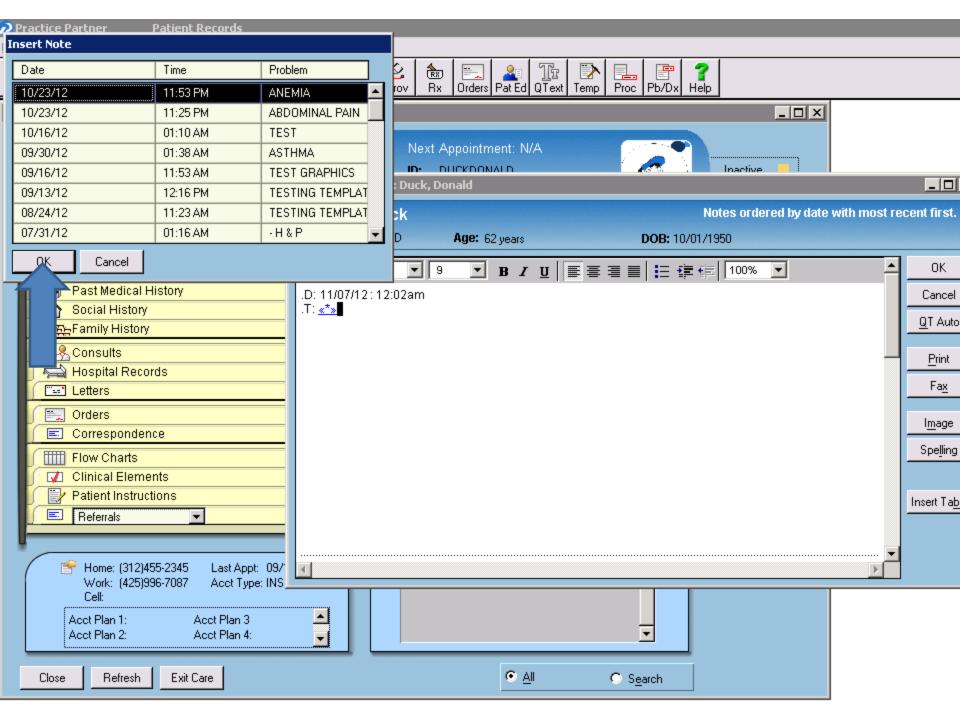


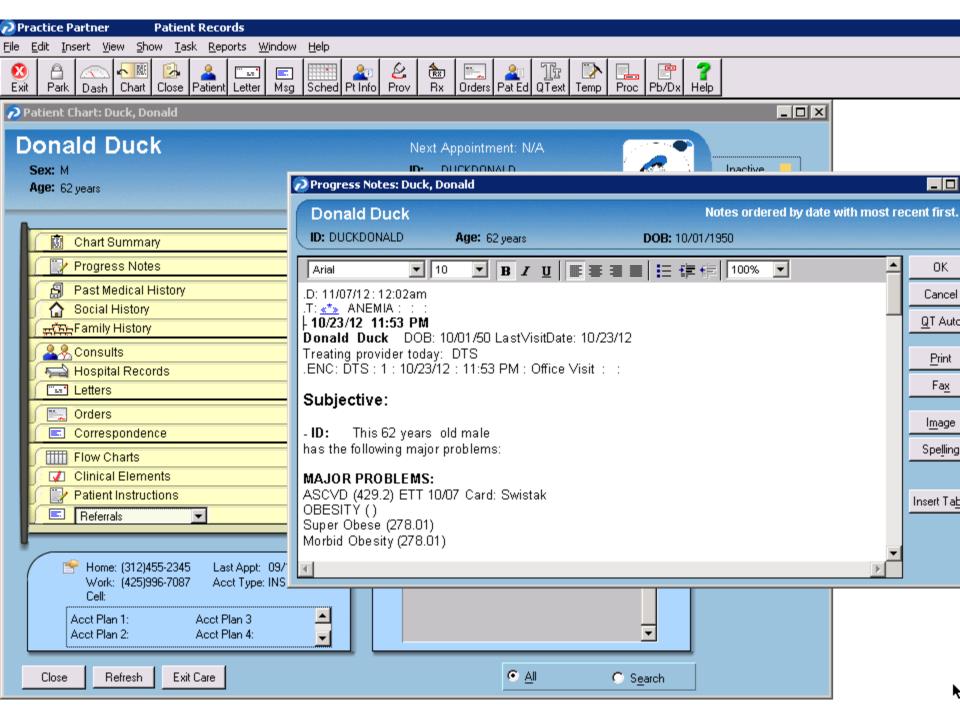


Inserting Previous Note

- Alt-I then N will bring up a window of previous notes to paste into an open note or letter.
- This can be very helpful for chronic disease follow up, when the provider might just make a few changes from the previous note



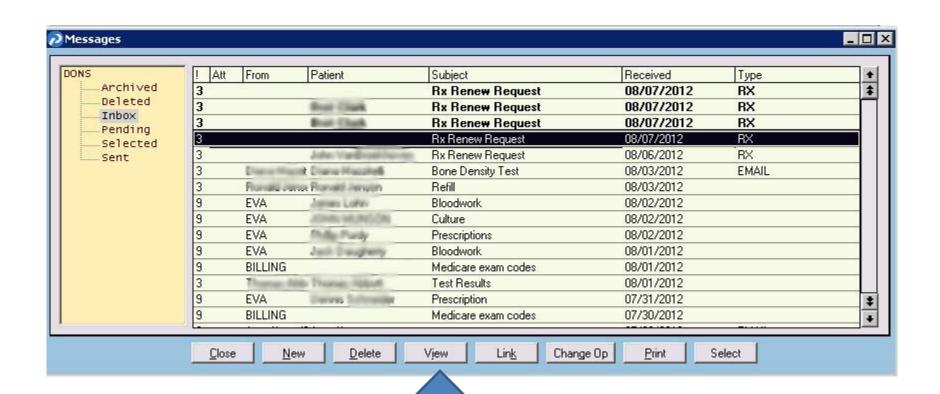


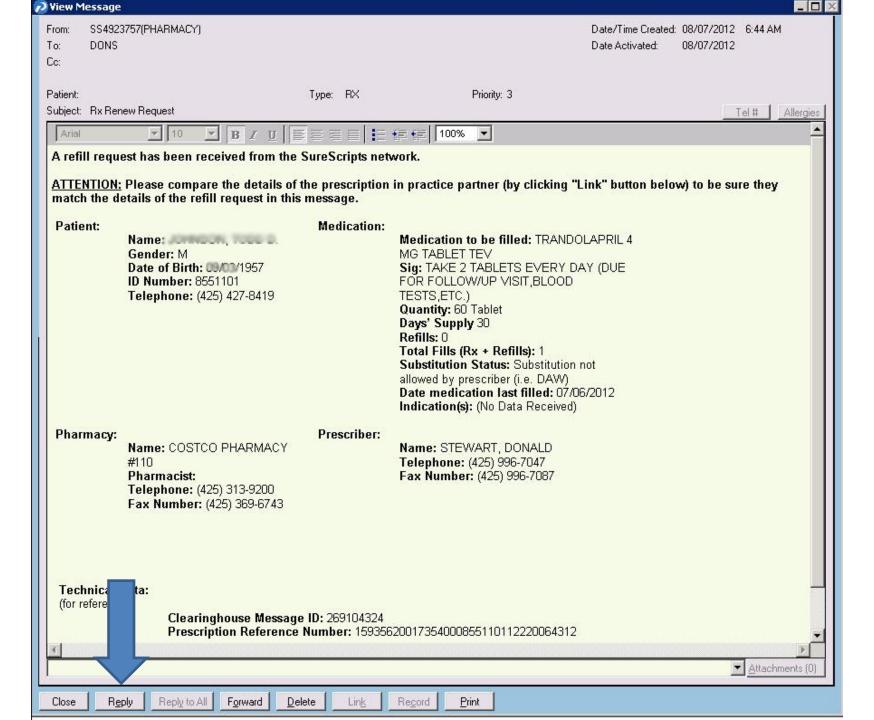


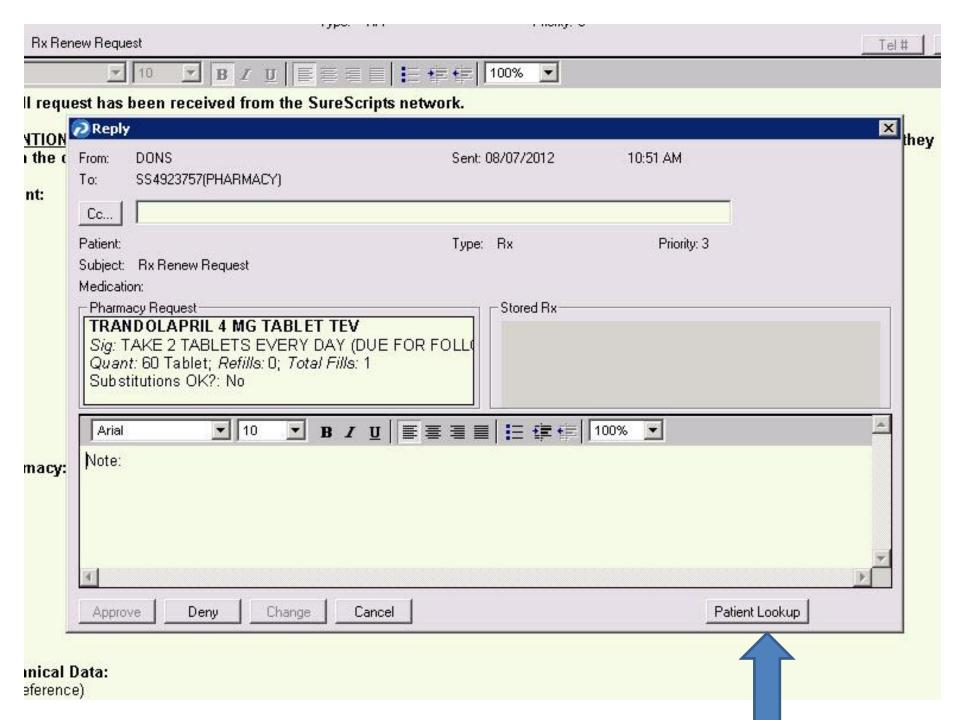
E-Rx Requests with no Patient Name

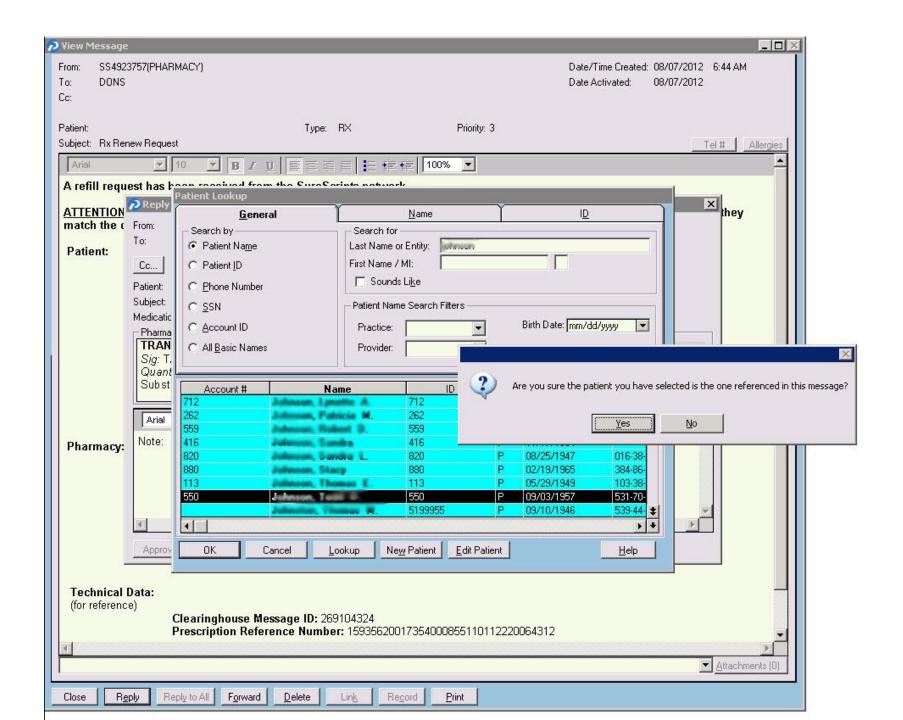
- This is a very frustrating issue for many users.
- I have seen people get a request without an identified name who would go to the "Chart" button to bring up the patient, then click on the Medications tab, and renew the prescription from there.
- There is a much easier way, that many miss:

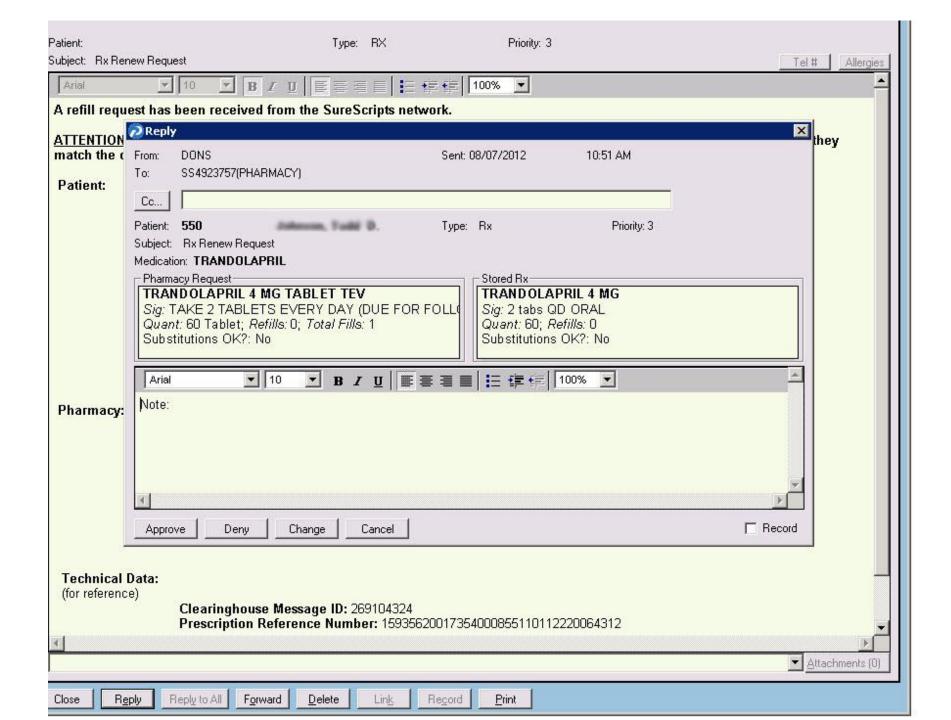
E-Rx Requests with No Patient Name





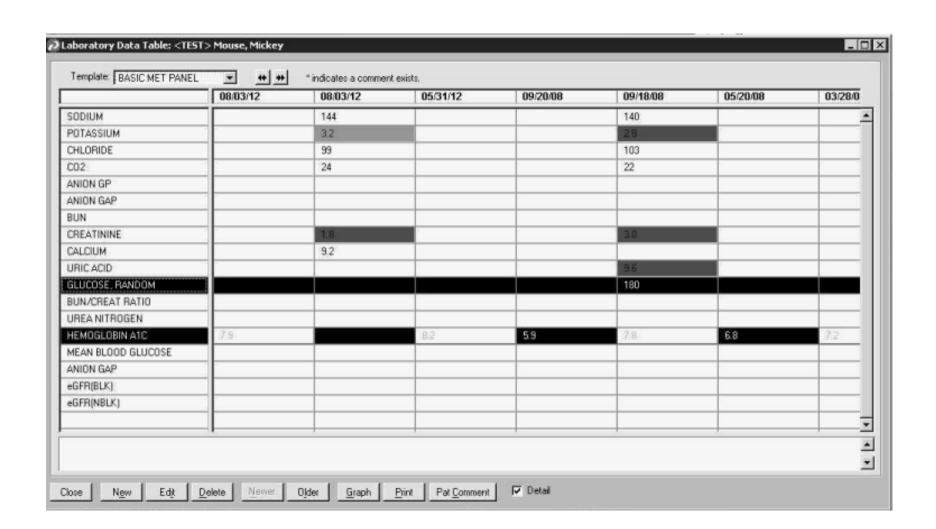


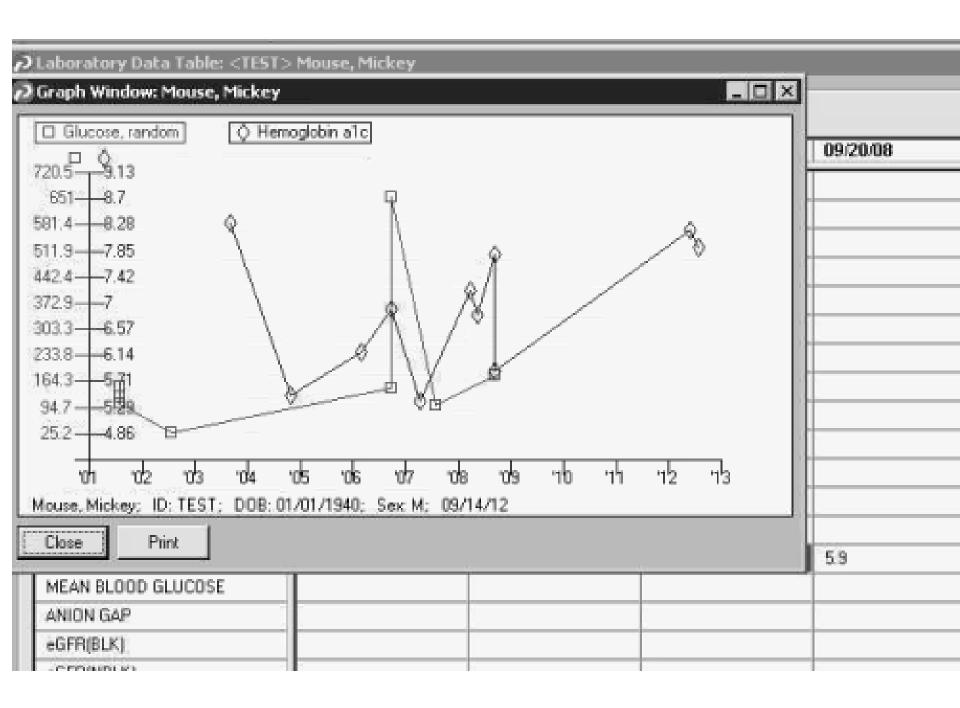




Graphing

- Can Graph Labs, Vitals, Flow Sheets. Clinical Elements
- Have to select the entire row on the chart, or multiple contiguous data points
- Can add up to 4 additional items by selecting with the Control Key
- Can select dates (pop-up window)





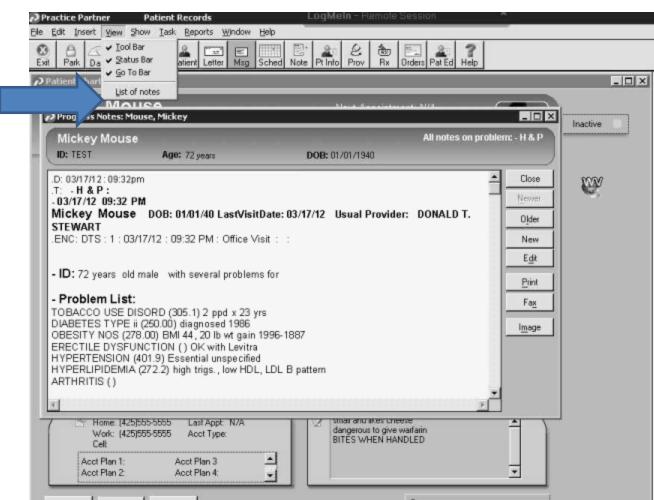
The List Feature

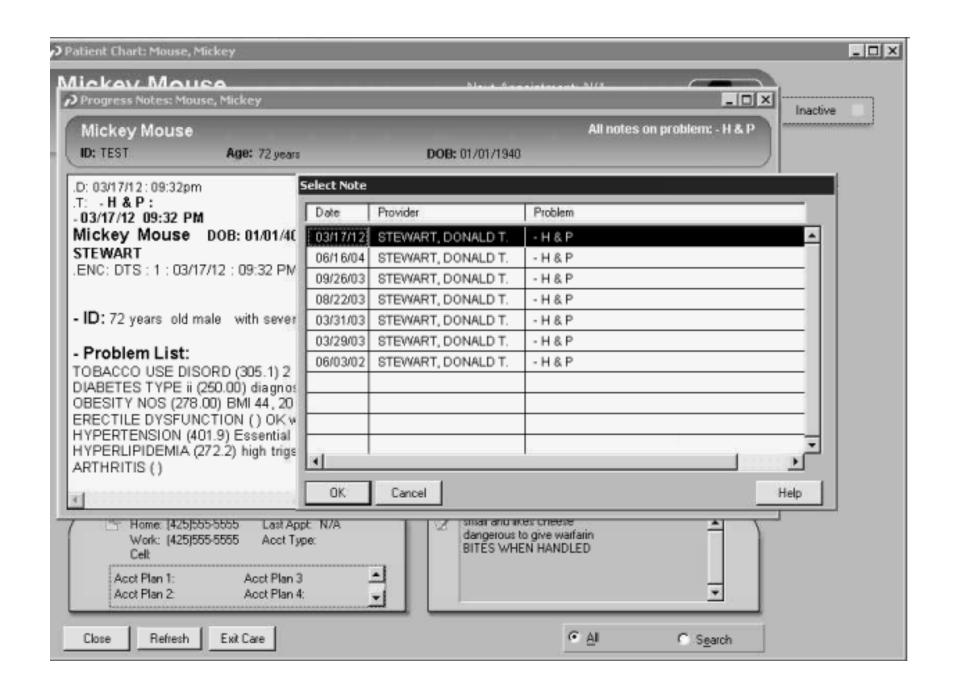
- Very often overlooked
- Enables you to move around within collections of notes in various chart sections
- Once learned, speeds things up considerably

Use the List Feature

From the View menu, choose List

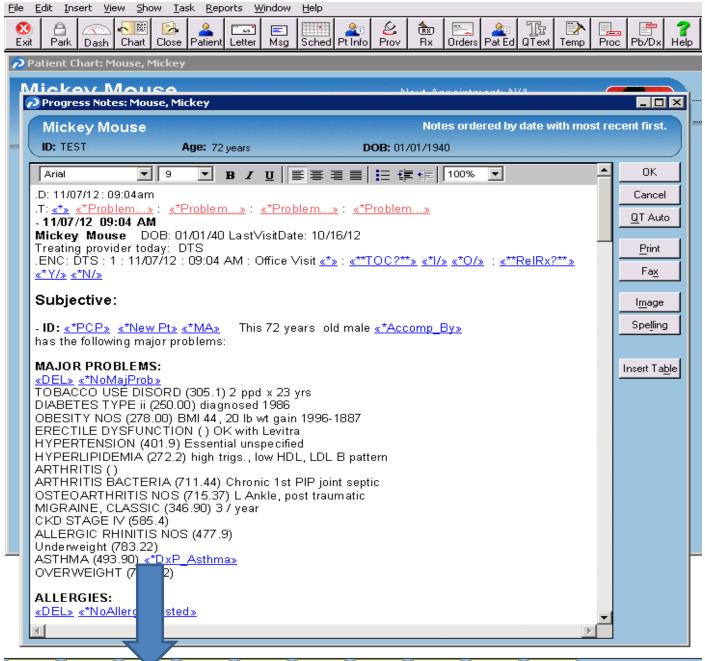
Alt-V L

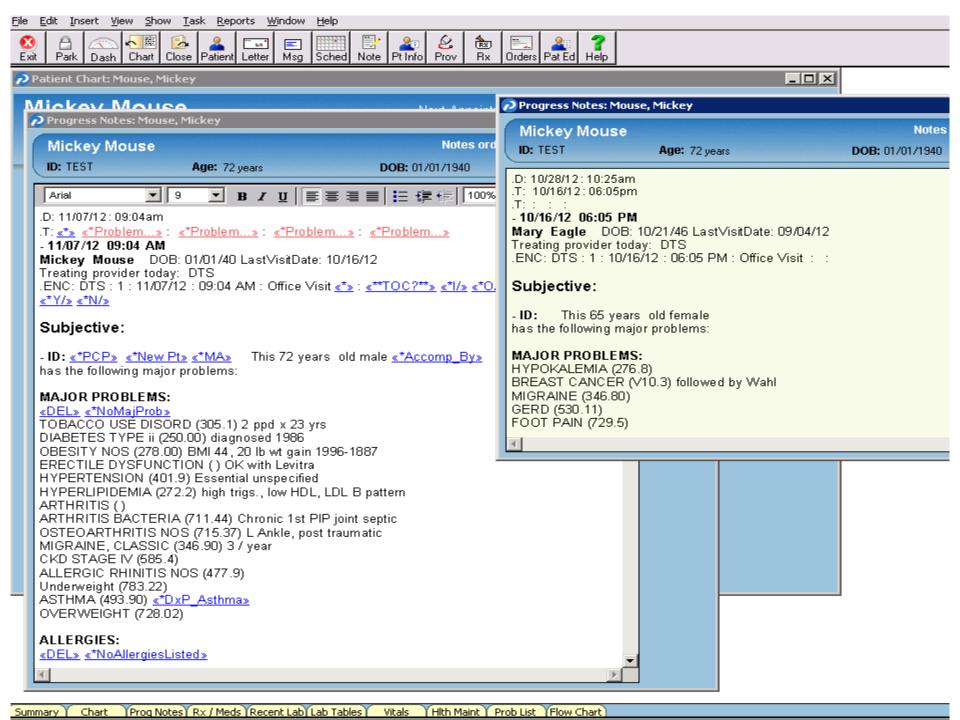


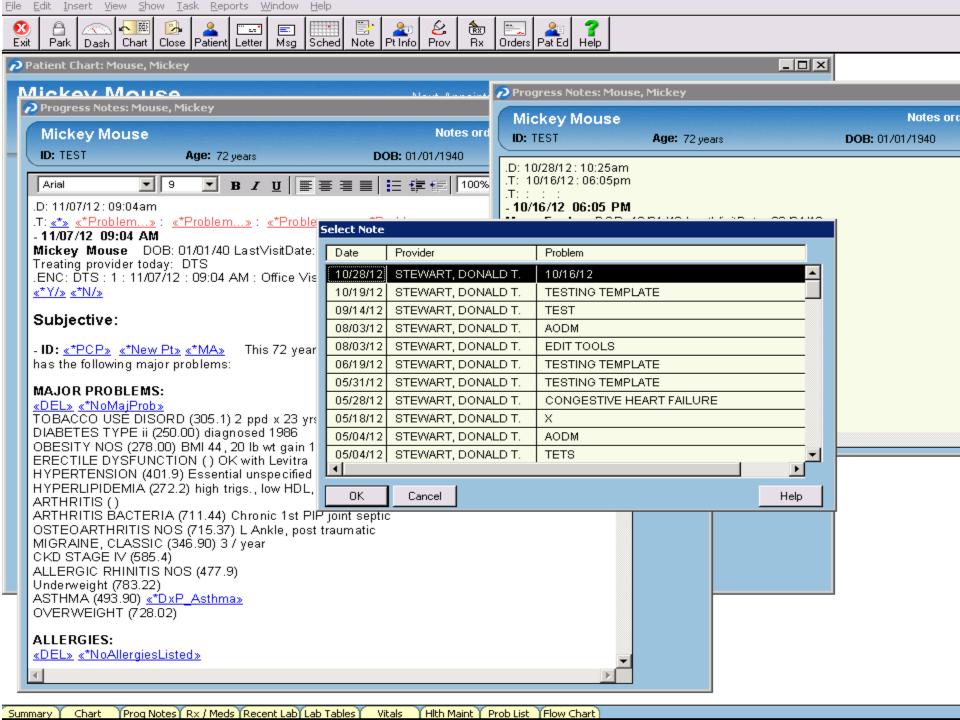


While Editing a Note, Different Workflow

 If you are editing a note, use the quick access bar first to bring up another window, then use the list feature to select what you want in that window.







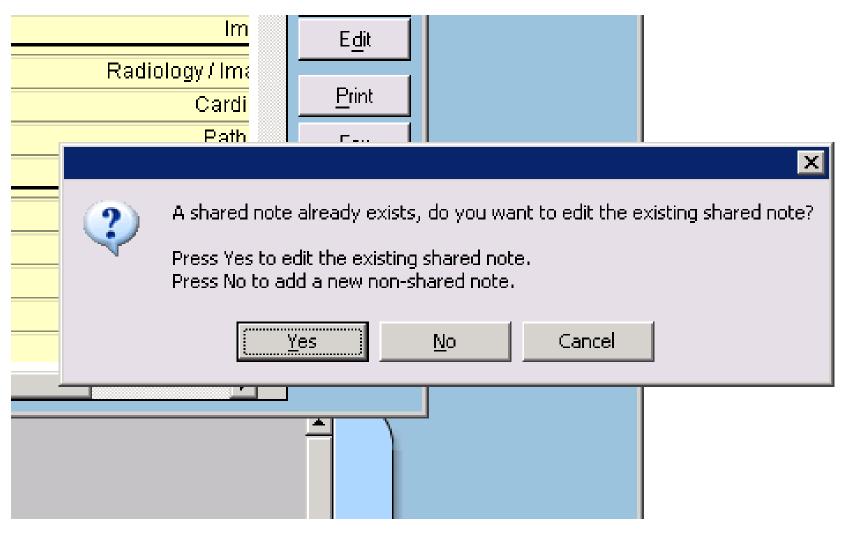
The List Feature

- You can use this in virtually any chart section to bring up a list of notes.
- Very helpful in the Consults, Imaging, Cardiology, Microbiology, or any section of the chart where you might want to quickly access a previous note without having to click the "Older" button

Saving a Note when There is Already an Unfinished Note

- We have all seen this. Perhaps you forgot to finish a note. Perhaps your partner forgot to finish a note. Perhaps you are in a large multispecialty group and the patient just saw your partner 10 minutes ago.
- So, you start a note and get the following:

Shared Note Dialog



The Standard Options

- You can start a new note and finish it before you go to your next patient. (Recommended)
- You can open the unfinished note and save it, without completing it. Then you can start your new note and save it without finishing it. This is not recommended. (Especially if another provider started the unfinished note.)
- You can "Hijack" the previous note, delete everything in it, and put your own note in its place. (Not recommended, but it happens . . .)

The More Polite Option

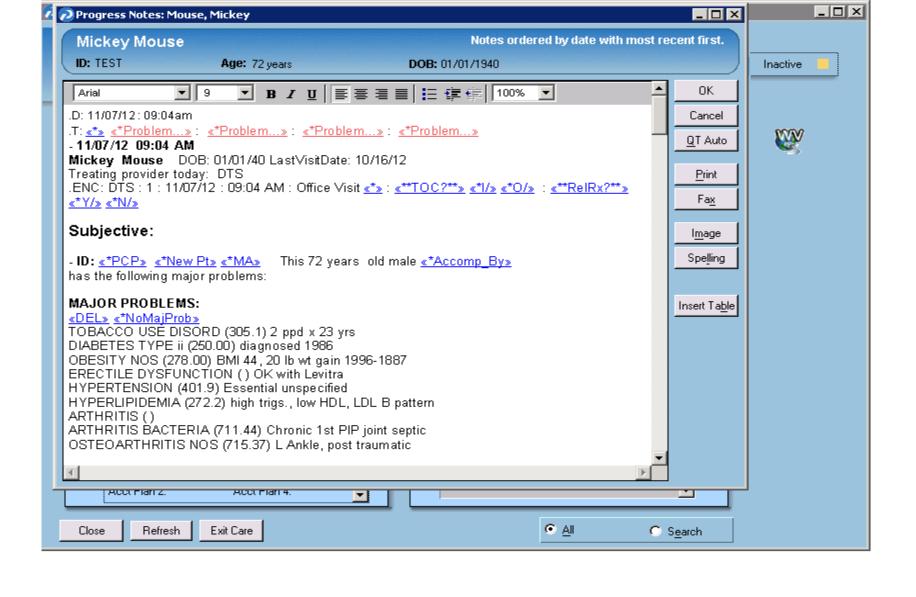
 Start a new note, and if you can't finish it before your next patient, save it to your desktop so you can come back and finish it later. Done correctly, this preserves all of the quick text functionality in your note and lets you finish it as if Practice Partner had the capability to manage multiple unsaved notes.

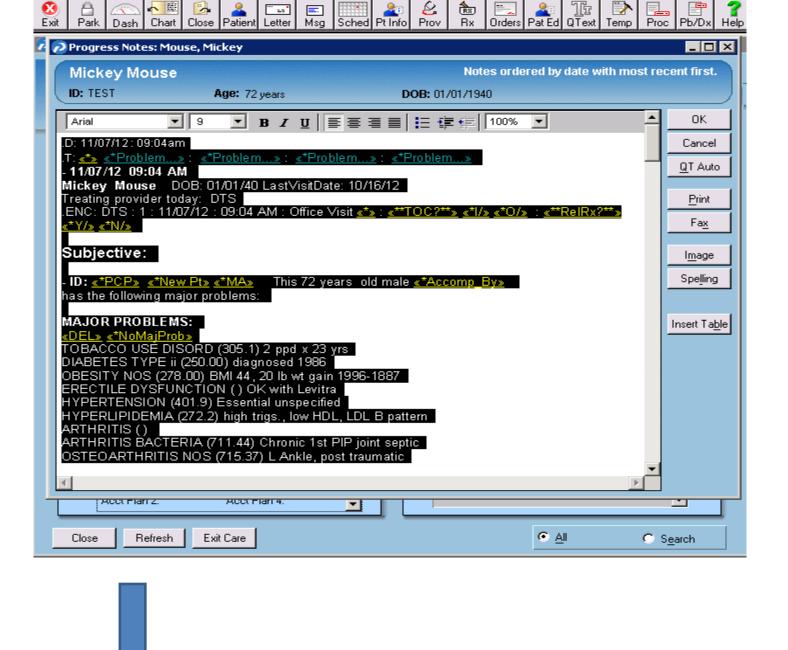
WordPad, the Elegant Solution

- WordPad is part of Windows, and it saves text in RTF format, which is roughly how the PP note editor saves things.
- You access it from the start button-> All Programs -> Accessories -> WordPad
- Drag it to your taskbar, so it is easy to get to

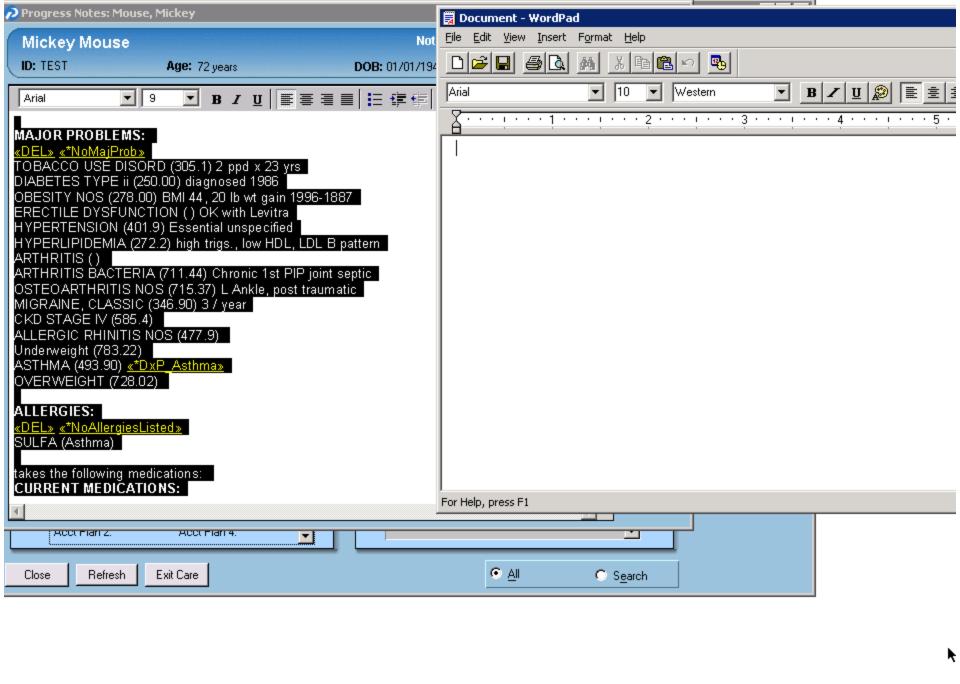
Using WordPad

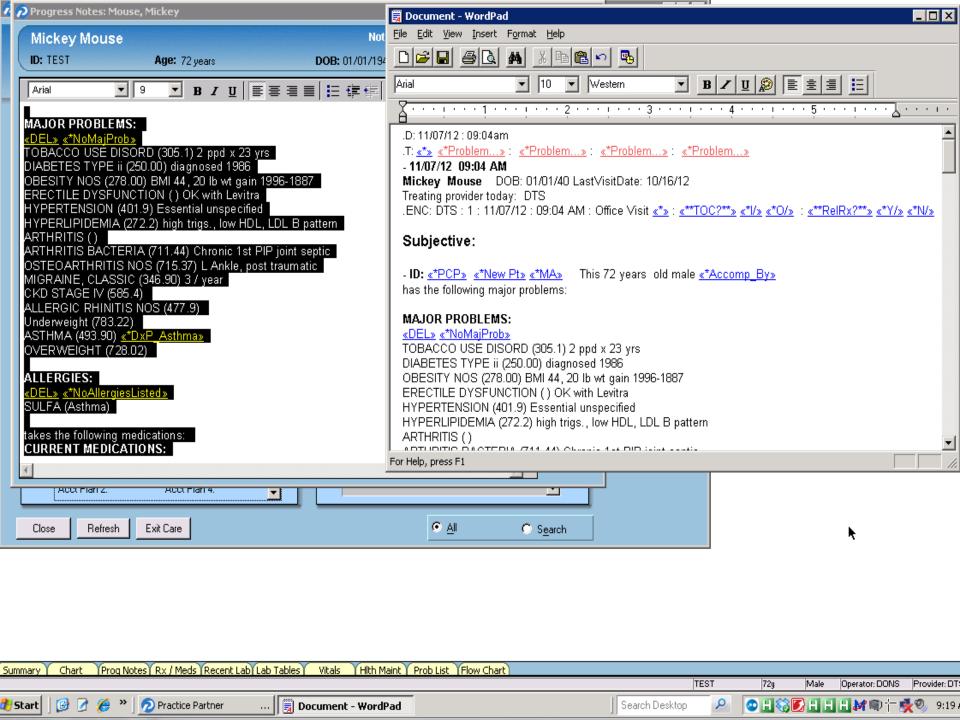
- Copy the note you want to save by pressing Control-A, and then Control-C while in the note.
- Then leave the note without saving
- Open WordPad
- Paste the copied note using Control-V
- Save the file to your desktop (should default to RTF format)

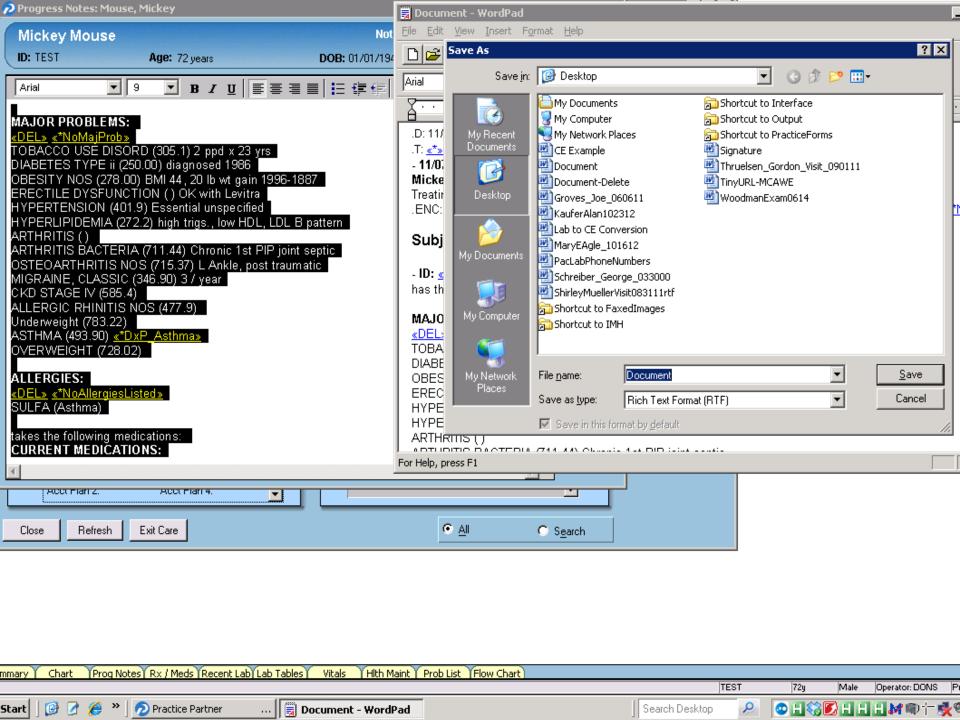












Recreating Your Note

- When you want to finish your note, open a new note.
- Open WordPad and open the note from your desktop
- Copy the note in WordPad (Control-A, Control-C)
- Paste it into your PP note (Control-V) make sure the date is correct
- Save the note as unfinished, then reopen and edit it.

AutoHotKey and PPHelper

- The interface to Practice Partner can be extensively customized using an add-on program called AutoHotKey, which is free
- Before he was hired by McKesson to be Medical Director for the Practice Partner product, user Robert Pierce, MD, developed a script for AHK he called PPHelper, that solves many annoying problems.

PPHelper Features

- Diagnosis Code and Procedure Code search "as you type" (autosearch)
- Operator Select window autosearch
- Provider Select window autosearch
- Prescription edit double click
- Message window operator autocomplete

PPHelper Pop-Up Killer

- "The spellchecking session is over."
- "The note will be printed after it is saved."
- "This will record that the patient takes no medication."

- Hotkeys: Win-9 90 day rx conversion, Win-D date GUI
- Demo in live system now

Other AHK Scripts – Update History

The Update History script will allow you to edit the PMH, SH, and/or FH from within your note, and automatically paste the update into the appropriate history sections using a hotkey.

This preserves the formatting of your history sections and is much more elegant than the .K: codes.

Other AHK Scripts – Edit Tools

```
Alt-Sh-l lower case selected text
```

- Alt-Sh-u UPPER CASE selected text
- Alt-Sh-pProper Case selected text
- Alt-Sh-' "put quote marks" selected text
- Alt-Sh-c clean up selected text by getting rid of extra spaces, commas, etc.
- Alt-Sh-m make selected text microscopic
- Alt-Sh-d insert a «DEL» marker
- Alt-Sh-> =====>
- ..deg degree sign °
- ..bulbullet

Inserting Lab Review into Note

- The .ILR: code in a note template will pull all the data from the Lab Review window into a note or message
- You can create a quick text that has the .ILR as the only contents, and bringing this into your note by opening the quick text menu and selecting it will work, too, but you cannot put the quick text in your note template, because it will not work.

Navigating Pick Lists with First Letter

- For example: lab data table.
 - If you repeatedly hit the first letter of what you are looking for, the system will bring up each of the choices that start with that letter, e.g.: Comp Metabolic Panel, CBC, Coagulation, CVD Risk
- Same thing for pick lists in a note template
- Printer choice in Rx Renew
- Works in many places in the program

Dictating with Your iPhone

- If you have an iPhone 4S or the new iPad, you can log into Practice Partner (the app iTap RDP is what I recommend for this), and can use the dictation button on the keyboard to dictate a note.
- For example, assume I was out on the town and got a call from a patient about abdominal pain, and sent him to the ER. I could document it by doing this:

Workflow Tips

 Keep your web browser open in the background, logged in to UpToDate, Epocrates, E-Prognosis, theNNT, and any other sites you use frequently.

Use Instant Medical History

- To let the patient enter his or her version of the HPI before the visit.
- Especially helpful for Medicare Annual Wellness Exams

Use Web View

- Send messages to patients, and get them to send them to you. When they send you a message, they are doing the typing.
- Reduces phone calls tremendously, since they can check on their own lab results

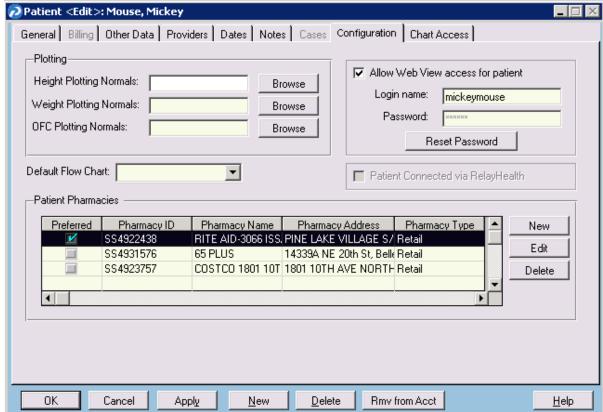
Workflow Tips

 If you don't have integrated EKG, or integrated interface with the hospital system for dictations, print to a PDF print driver rather than a printer. Then you can attach the file directly, rather than printing it out, and then scanning it.

Workflow Tips

 The MA or Nurse who checks in the patient can inquire as to the current preferred pharmacy, and be sure to add it in the configuration tab of the patient

window.



Thanks for Your Patience

 I hope you all learned something you can take back to your practices

My Slides (not on the wristbands)

- http://tinyurl.com/PP-AHK
- http://tinyurl.com/SCR-OCR
- http://tinyurl.com/QT-Temp
- http://tinyurl.com/DTS-ATR